



**Toward** 

Tomorrow's Queensland

# 2009–10 Annual Progress Report

Tomorrow's Queensland:  
strong, green, smart, healthy and fair



## Message from the Premier

Just over two years ago I launched *Toward Q2: Tomorrow's Queensland*, the government's blueprint for the future. It charts the course for a strong, green, smart, healthy and fair Queensland under five broad ambitions and 10 measurable targets. It tackles some of the biggest challenges Queensland faces, including climate change, population growth, preventable diseases and entrenched disadvantage.

It is early days in our long-term strategy for Queensland, but what we see is that small but positive steps have been made toward achieving the targets.

Our **strong** ambition is to create a diverse economy powered by bright ideas. Queensland's record \$18.2 billion investment in infrastructure has protected 127,000 jobs and created jobs for 16 months straight since July 2009. Queensland's long track record of investing substantially in innovation has resulted in Queensland performing well against other Australian states in business innovation, and research and development. The *Queensland research and development strategy 2010–2020* provides a framework to align research and development activities with the *Toward Q2* targets.

Our **green** ambition is to protect our lifestyle and environment. Our investment of \$115 million is helping to build the solar industry, turning Queensland into Australia's solar capital and cutting Queensland's carbon footprint. More than 8.1 million hectares of National Park estate have already been protected for nature conservation, and up to 80 per cent of North Stradbroke Island will be converted to National Park when mining is phased out by 2027.

Our **smart** ambition is to deliver world-class education and training. We have accelerated the kindergarten building program and will deliver up to 240 new kindergarten services across the state by 2014. By providing flexible pathways to vocational education and training and higher education, and aligning skilling and development with business and industry needs, we have boosted the number of Queenslanders with a qualification.

Our **healthy** ambition is for Queenslanders to be Australia's healthiest people. Our investment in health is paying dividends with Queensland the best in the country for elective surgery waiting times. We are also focusing on preventative health, however, we will need to accelerate action if we are to meet our target to reduce chronic disease risk factors by one-third by 2020.

Our **fair** ambition is to support safe and caring communities. While Queensland has the lowest proportion of children living in jobless households, we still have work to do to ensure



our children have the best chance at success in the future. Queensland has a strong history of volunteering, but we could all do more.

Everyone has an important role to play in helping us meet our Q2 targets, particularly those relating to our health and environment. We have expanded end-of-trip facilities to encourage our workforce to walk, run or cycle to work, and MyQ2.com.au personalises the targets and allows people to choose how they contribute to Tomorrow's Queensland.

In July 2009, I launched the Q2 Partners program to acknowledge the shared responsibility. Thank you to the 65 Q2 Partners who are delivering programs and projects that are helping us achieve our Q2 targets. Together we are building strong foundations for the future and making Tomorrow's Queensland strong, green, smart, healthy and fair.

A handwritten signature in black ink, reading "Anna Bligh".

**Anna Bligh MP**  
**Premier of Queensland**



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# Progress snapshot

Two years into this 12-year plan, progress is being made toward six of the 10 targets, however performance in the past year has been variable.

Since 2008, progress has been made on our strong economy, carbon footprint, greenspace, early childhood education, qualifications, and jobless households targets. Both healthy targets show variable progress and there is no new data for business innovation and volunteering.

However, the performance in the past year shows slight movement away from the carbon footprint target, modest progress on four of the targets (strong economy, the two smart targets and the greenspace target), variable progress on the hospital waiting times and preventable diseases targets, and no new data on the jobless households target.

		Current performance September 2010 <sup>1</sup>	Performance September 2009	Baseline September 2008
STRONG	Strong economy	Economic growth – Queensland 2.3% and rest of Australia 2.3%	Economic growth – Queensland 1.1% and rest of Australia 1.2%	Economic growth – Queensland 5.9% and national average 3.3%
	Business innovation	Update expected early 2011	Update expected early 2011	36% of businesses innovating
GREEN	Carbon footprint	13.20 tonnes of greenhouse gas emissions per household	13.10 tonnes of greenhouse gas emissions per household	13.77 tonnes of greenhouse gas emissions per household
	Greenspace	Land for conservation – 8.1 million hectares Land for public recreation – statewide baseline established at 300,000 hectares	Land for conservation – 8 million hectares Land for public recreation – register established and 81,000 hectares identified in South East Queensland	Land for conservation – 7.6 million hectares
SMART	Early childhood education	32% of Queensland children participate in an early education program	29% of Queensland children participate in an early education program	29% of Queensland children participate in an early education program
	Qualifications	54.1% of Queenslanders hold Certificate III or higher qualifications	51.4% of Queenslanders hold Certificate III or higher qualifications	50.3% of Queenslanders hold Certificate III or higher qualifications
HEALTHY	Preventable diseases <sup>2</sup>	Overweight/obese: men – 63.6% and women – 47.6% Smoking: men – 17.2% and women – 13.9% Drinking: men – 13.2% and women – 9.6% Unsafe sun exposure: 9.2% sunburnt on the weekend	Overweight/obese: men – 62.8% and women – 47.7% Smoking: men – 17.4% and women – 14% Drinking: men – 11.9% and women – 9.2% Unsafe sun exposure: 13% sunburnt on the weekend	Overweight/obese: men – 60.3% and women – 41.3% Smoking: men – 18.9% and women – 15.4% Drinking: men – 11.5% and women – 12.1% Unsafe sun exposure: 15% sunburnt on the weekend
	Hospital waiting times	Elective surgery median waiting time 27 days and best in the country National average 34 days Elective surgery patients seen within clinically recommended timeframes 85% and fifth in the country. National average 86% Emergency department median waiting times 25 mins and third in the country National average 23 mins Patients seen within clinically recommended timeframes 66% and third in the country National average 70%	Elective surgery median waiting time 27 days and best in the country National average 34 days Elective surgery patients seen within clinically recommended timeframes 85% and second in the country. National average 84% Emergency department median waiting times 28 mins and third best in the country National average 24 mins Patients seen within clinically recommended timeframes 63% and third in the country National average 69%	Elective surgery median waiting time 25 days and best in the country National average 32 days Elective surgery patients seen within clinically recommended timeframes 85% and third in the country. National average 84% Emergency department median waiting times 29 mins and third longest in the country National average 24 mins Patients seen within clinically recommended timeframes 61% and sixth in the country National average 70%
FAIR	Jobless households	Update expected late 2011	10.9% of children live in a household without a working parent	15.9% of children live in a household without a working parent
	Volunteering	Update expected late 2011	Update expected late 2011	37.8% of Queenslanders volunteer

1. Progress toward the 10 Q2 targets is shown above using the latest available data at December 2010.  
 2. Current measure for drinking and smoking derived from self-reported alcohol and tobacco consumption data for adult Queenslanders (18 years +) from Queensland Health 2010 CATI data. Performance data for 2009 updated based on revised data provided by Queensland Health.

# STRONG

## Strong economy

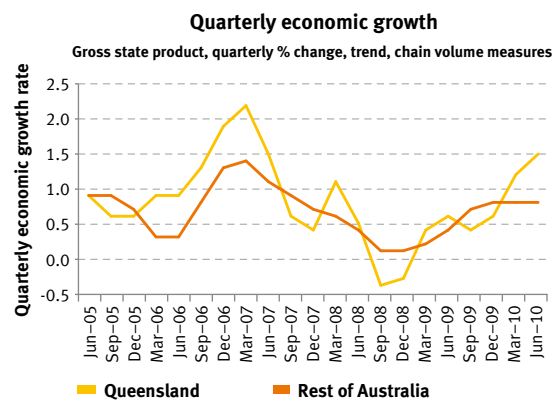
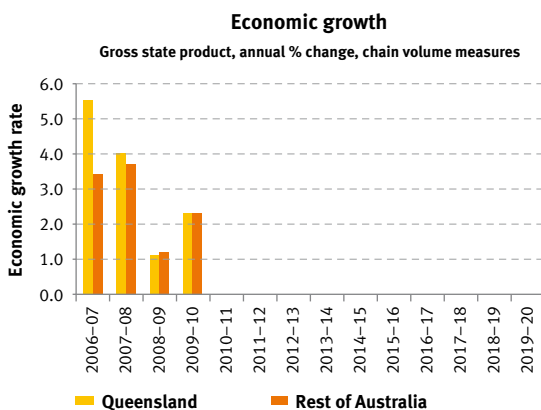
### Target:

Queensland is Australia's strongest economy, with infrastructure that anticipates growth

### Measure of progress:

Economic growth rate

### Current performance



**Source:** Office of Economic and Statistical Research, Queensland Treasury, *Queensland State Accounts*. Annual growth rate estimates are subject to revision following the incorporation of data or the adoption of improved methods. The Q2 baseline annual growth rate figure for 2006-07 of 5.9 per cent has since been revised to 5.5 per cent as a result of ABS revisions to data. The 2008-09 figure has also been revised with Queensland 1.1 per cent and rest of Australia 1.2 per cent. This chart compares Queensland's economic performance with the rest of Australia. Economic performance is shown as gross state product, annual percentage change.

Current economic figures for Queensland show that the state's economy grew by 2.3 per cent in 2009-10, an increase from 1.1 per cent in 2008-09. The economic growth for the rest of Australia in 2009-10 was also 2.3 per cent.

Since the release of Toward Q2, the Queensland economy has been outperforming the rest of Australia in terms of its ability to grow over long periods of time. Queensland's average economic growth rate over the period 2005-06 to 2009-10 was 3.2 per cent, with the rest of Australia at 2.6 per cent.

Forecast growth for 2010-11 is 3.75 per cent and is projected to strengthen to 4.5 per cent by 2011-12,

**Source:** Office of Economic and Statistical Research, *Queensland State Accounts*.

indicating that Queensland's economy is one of the strongest in the country.

In 2009-10, the Queensland Government put in place a sound economic strategy to protect our building program and protect jobs throughout the global financial crisis. A record \$18.2 billion building program, the largest building program of any state, has stimulated growth and helped protect the regions against the worst of the economic downturn. It has also enabled the delivery of vital infrastructure for a growing population. Our strategy to maintain a massive building program and commitment to create 100,000 jobs has created jobs for 16 months straight since July 2009.

Queensland is expanding into new industries such as liquefied natural gas (LNG), and together with traditionally strong sectors of tourism, construction, mining and resources, they will be the foundation of the state's economic growth into the future.

## Achievements and progress toward the targets in the past 12 months

### Jobs

**Continued to deliver the government's 100,000 jobs commitment.** Queensland continues to be the job-generating capital of Australia and the jobs target is now down to 27,500.

**Continued delivery of the \$57 million Green Army program** over three years, creating more than 1400 jobs in 99 projects around the state, along with 470 year-long traineeships.

**Launched the Cairns Economic Future Plan** injecting \$116 million in new and accelerated funding into the region, supporting 760 additional jobs and 500 new training places.

**Assisted more than 1700 businesses employing more than 43,000 people** statewide under the *Jobs Assist – Business Support* program.

**Committed to skilling up tomorrow's workforce** by extending the 125 per cent payroll tax rebate for apprentices and trainees for another year.

### Infrastructure

**Invested \$18.2 billion in infrastructure**, which is the largest building program of any state, protecting 127,000 jobs.

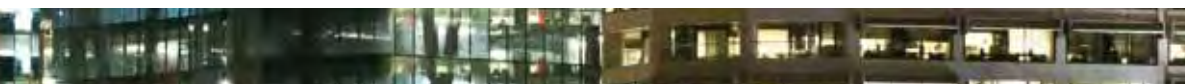
**Opened the \$1.88 billion Gateway Bridge** including six lanes across the Brisbane River, a pedestrian walkway and cycleway, and supported the jobs of 6000 workers over the life of the project.

**Invested \$2.5 billion on additional upgrades** to the Gateway and Port of Brisbane Motorways.

**Completed more than 4.5 kilometres of tunnelling** for the \$4.8 billion Airport Link, Northern Busway (Windsor to Kedron) and Airport Roundabout Upgrade projects. These projects will reduce traffic on Lutwyche Road by up to 40 per cent and are currently employing nearly 3000 people.

**Invested \$35 million in the Science Technology Engineering Mathematics (STEM) Institute** at the Queensland University of Technology's Gardens Point campus with construction expected to be completed by 2012.

**Committed \$490 million for Gladstone and the Surat Basin** to secure the success of the LNG boom including \$160 million for job generating projects including \$8.1 million to develop the Stanwell to Gladstone Infrastructure corridor, more than \$27 million toward general work around the Port of Gladstone, and \$1.2 million for a new transport customer service centre in Gladstone.



## Skills and innovation

**Delivered the flagship solar initiative Do the Bright Thing** and committed \$115 million over five years.

**Established Skills Queensland**, a genuine partnership between government and industry to provide a strong platform to deliver a world-class education and training system that will position the state as a premium place to live, work and learn in 2020. It will empower industry to lead improvements to Queensland's skills base and to Queenslanders' employability and productivity.

**Assisted 180 businesses to innovate through the delivery of the Queensland Wide Innovation Network (Q-WIN)** that provides innovation support and services across Queensland.

## Climate change

**Delivered the Carbon Outlook Report** identifying real impacts and opportunities of emissions trading under the Australian Government's previously proposed Carbon Pollution Reduction Scheme (CPRS) on small and medium enterprises (SMEs) through an assessment of 50 firms from seven sectors across Queensland.

## Q2 Partners

- Australian Industry Group
- QMI Solutions
- General Electric (GE) Energy
- Delfin Townsville

## Supporting the emerging liquefied natural gas industry

The liquefied natural gas (LNG) industry will be a source of strong economic development for Queensland. The government is committed to facilitating and supporting the industry to expand in Queensland. The government, while supporting the industry, has put in place strong environmental protection measures to ensure that environmental impacts are reduced and managed.

The LNG industry is expected to have significant economic benefits for the Queensland and Australian economies. It is estimated that a mid-size 28 million tonne per annum industry will have a significant economic benefit with an increase in the gross state product of \$3 billion (or one per cent). This size industry would also provide a royalty revenue of \$850 million per annum and an increase in employment in Queensland of 18,000 jobs, 14,000 of which would be in the Gladstone area and 4000 in the Surat Basin.

The LNG projects under consideration are complex and demanding and include the development of gas fields in the Surat and Bowen Basins, and pipelines connecting the gas fields to LNG plants in Gladstone more than 400 kilometres away. The four proposed LNG plants will be co-located on Curtis Island just north of Gladstone.

On 31 March 2010, the Coordinator-General approved the Port of Gladstone Western Basin Master Plan providing planning and development certainty to the LNG Industry at Gladstone, particularly in relation to land and marine use and future infrastructure development through the identification of pipeline corridors, transport networks and access for linear infrastructure to Curtis Island.

Ongoing work across government will ensure the successful management of the rapid growth created by the LNG Industry and address environmental concerns.

## Did you know

Construction of the \$1.88 billion Gateway Bridge included 11,600 tonnes of steel, 445,000 cubic metres of concrete and 9100 tonnes of asphalt.

### Airport Link:

- More than six million hours worked.
- One million plants, including 5300 mature trees will be planted during the project.
- 10,000 direct and indirect jobs generated.
- In 2016, the busway will cater for 47,000 public transport trips per day – more than five times the current number.
- 25 bridges, 15 kilometres of tunnels and 7 kilometres of new road completed with bus and transit lanes to be constructed.
- More than 13 kilometres of new or improved cycle and walkways and three hectares of new parkland in 2012.

Brisbane is ranked 18th in the world for highest GDP per capita, ahead of Sydney (ranked 23rd) and Melbourne (ranked 30th).

Queensland's commitment to the country's largest building program of any state has seen us create jobs for 16 months straight since July 2009.



# STRONG

## Business innovation

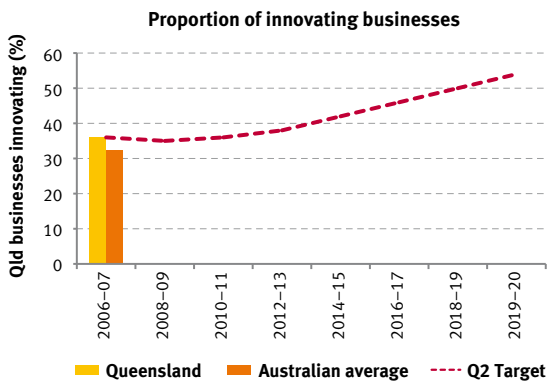
### Target:

Increase by 50 per cent the proportion of Queensland businesses undertaking research and development (R&D) or innovation

### Measure of progress:

Proportion of innovating businesses

### Current performance



Source: ABS *Innovation in Australian Business* (Cat. No. 81580). This chart compares the proportion of businesses innovating with rest of Australia.

Queensland is performing well against other Australian states in business innovation, and research and development with a strong commitment to investment in innovation. Queensland has the highest proportion of businesses that innovate in the country with 36 per cent, or an estimated 145,605 of 404,457 Queensland businesses.

Progress data are not available for this target. However, other ABS indicators that measure Queensland's innovation performance reflect overall positive growth in innovation. Venture capital investment in Queensland firms increased from \$941 million in 2006-07 to \$1073 million in 2007-08 (prior to the effects of the global financial crisis), and \$1059 million in 2008-09. Business expenditure on research and development was also up 15.9 per cent from \$1.7 billion in 2006-07 to \$1.95 billion in 2007-08. Knowledge-intensive industry exports increased 23.3 per cent from \$4.952 billion in 2007-08 to \$6.106 billion in 2008-09. The Queensland

Government recognises the importance of innovation to building and sustaining a strong economy, and has a long track record of investing substantially in innovation since 1998 through the *Smart State Strategy*.

Other longer-term indicators of innovation and research and development show that Queensland's investment in the Smart State Strategy has been working. The number of people undertaking research in Queensland has increased from 10,000 in 1998 to 18,100 in 2008, and the number of people employed in a knowledge-intensive industry has risen by more than 200,000 from 477,600 people in 1996-97 to 696,500 in 2006-07.

Queensland's business expenditure on research and development (as a percentage of GDP) has doubled over the past 10 years (and tripled over the past 15 years) from \$486 million in 1997-98 to \$1.95 billion in 2007-08. The number of scientists and researchers in Queensland per 1000 people is now greater than the OECD average and has increased at a rate 1.6 times that of the United Kingdom and 1.8 times the rest of Australia.

The Department of Employment, Economic Development and Innovation will conduct a new business innovation survey in 2011. The results will provide enhanced information to that previously provided by the ABS, such as innovation data at the regional level.

### Achievements and progress toward the targets in the past 12 months

#### Industry development

Launched the *Queensland research and development investment strategy 2010-2020* to encourage national and international partners to work and invest in Queensland's research sector.

### Stimulating innovative culture and capacity

**Launched the \$2.5 million Innovation Voucher Award program**, a two-year pilot program offering up to \$50,000 per business to small-to-medium sized Queensland-based businesses to help stimulate industry capability, boost productivity and deliver new jobs.

**Launched the Innovation Toolbox**, an online self diagnostics tool and other business support and development services including the Government Business Information Service. The online tool continues to show strong growth with more than 3600 unique visits in 2009–10.

**Supported the growth of Queensland's tropical expertise industry** through the delivery of *Q-Tropics: Queensland Tropical Expertise Strategy 2008–2012* which includes \$20 million of initiatives for growing, commercialising and exporting the industry.

**Led a trade mission to Papua New Guinea**, participated in trade missions in Papua New Guinea and the Philippines and provided 4215 instances of assistance to individuals through TropLinks.

**Provided \$7 million under the Queensland Biotechnology Strategic Plan** to establish a facility at the Transitional Research Institute to manufacture biologic drugs and therapeutics.

**Expended \$250,000 to host six research and development forums and three TechClinics** throughout Queensland. The forums brought together 209 individual businesses and research providers to respond to industry needs for new technology and innovation. The three TechClinics assisted 52 businesses to develop over 25 collaborative projects and adopt new technologies designed to improve access to commercial opportunities.

**Committed \$25 million to secure a \$250 million biotech venture capital fund** to encourage new ideas and innovation. Based in Brisbane the fund will be run by multi-national pharmaceutical company Eli Lilly to encourage new ideas and innovation.

### Attracting new investment and commercialising new ideas

**Invested \$3.1 million in the Queensland University of Technology's \$10 million Mackay Renewable Bio-commodities Pilot Plant**, the only plant of its kind in Australia.

**Committed \$19.71 million for 16 projects** under the National and International Research Alliances Program and Research-Industry Partnerships Program.

### Delivering new R&D infrastructure investments

**Commenced work on the \$354 million Transitional Research Institute (TRI)** that when completed will offer a one-stop-shop capacity for discovery, production, clinical testing and the manufacture of new biopharmaceuticals and treatments, and house more than 700 researchers.





**Commenced construction on the \$179 million Queensland Institute of Medical Research Centre** creating about 360 jobs during construction. When completed in early 2012, the centre will be home to 20 new research laboratories and staffed by 400 scientists and students.

**Continued construction of the \$275 million Ecosciences Precinct** at the Boggo Road Urban Village redevelopment. When completed the precinct will house more than 1000 research staff.

**Opened the \$19.6 million Health and Medical Research Centre** at the Wesley Research Institute. The 1300 square metre centre will house up to 100 additional researchers, doubling the number of people employed at the Institute.

**Completed construction on the \$100 million Health and Food Sciences Precinct** at Coopers Plains creating a science centre of excellence and housing 150 Department of Employment, Economic Development and Innovation staff and CSIRO scientists.

### Supporting researchers

**Launched the \$25.65 million Research for a Healthier Future: 2020 Health and Medical Research and Development Strategy** including \$20 million for Queensland's Senior Clinical Research Fellowships.

**Supported 17 projects of the state's best and brightest scientific minds** through the Smart Futures Fellowships worth \$4.01 million over three years.

### Q2 Partners

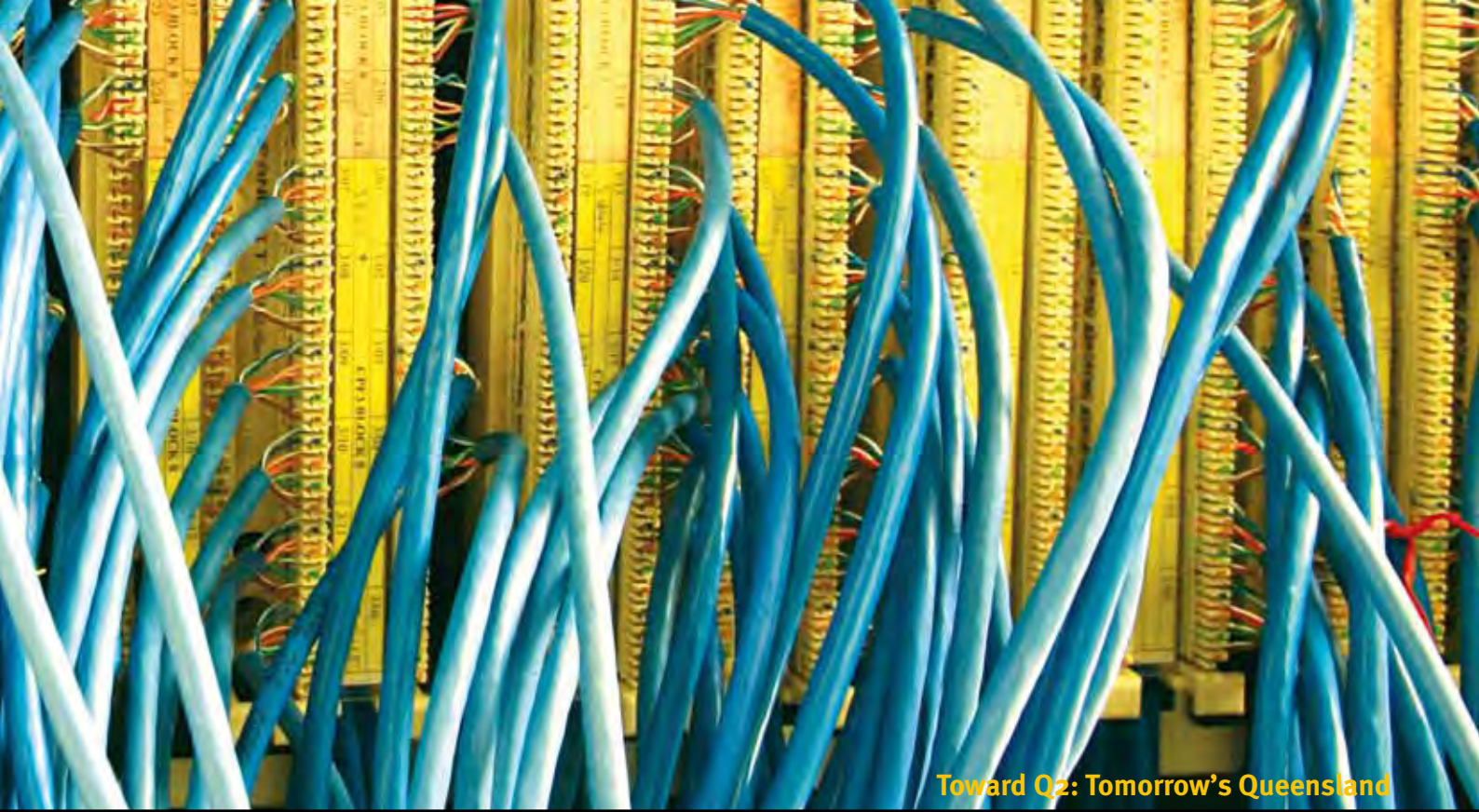
- Crawford Fund
- Founders Forum
- Australian Institute for Commercialisation

## Did you know

Since 1998 an investment of \$3.6 billion in home-grown research and development and innovation has resulted in 36 new research institutes, 300 research-related projects, research scholarships and fellowships, and more than 60,000 new jobs including 10,000 in science and research.

Eight start-up or spin-off companies have been generated in 2009–10 as a direct result of Queensland Government investment.

41 patents, copyrights, trademarks or new licences were generated in 2009–10 as a direct result of Queensland Government investment.



Toward Qz: Tomorrow's Queensland

## RedFlow benefits from i.lab incubator

Hundreds of high-tech jobs for Brisbane's west could be on the cards with green-tech company RedFlow expanding its zinc-bromine battery factory at Seventeen Mile Rocks.

RedFlow, a company that has its roots based in the family shed, has developed a cost-effective manufacturing process for high performance zinc-bromine batteries. These batteries can store both conventional and solar electricity during the day, and when linked to the power grid, supplement supply during peak times in the evening.

Since graduating from the Queensland Government's technology incubator i.lab in 2008, RedFlow has grown significantly and employs close to 40 people. The future is bright for this innovative company as its technology could be the answer to rising electricity prices while helping combat climate change.

With international interest starting to translate into export deals, the next few years promise to be an exciting period of growth for the company. RedFlow is now filling orders for customers in New Zealand and has major energy players in Australia also signing up for its technology, including Energy Australia that operates the largest electricity network in the country.

RedFlow Chief Executive Officer, Mr Phil Hutchings said i.lab gave the business the support and mentoring that it needed.

"We had the ideas but we didn't have the experience to move into the marketplace," he said.

"Without i.lab we wouldn't have had the all important introduction to senior people in Ergon Energy that has literally changed our future."

i.lab Incubator aims to accelerate the growth of commercially sound, early-stage technology ventures through the delivery of a range of services. Since its establishment in 2000 i.lab has assisted more than 100 start-up companies.



# GREEN

## Carbon footprint

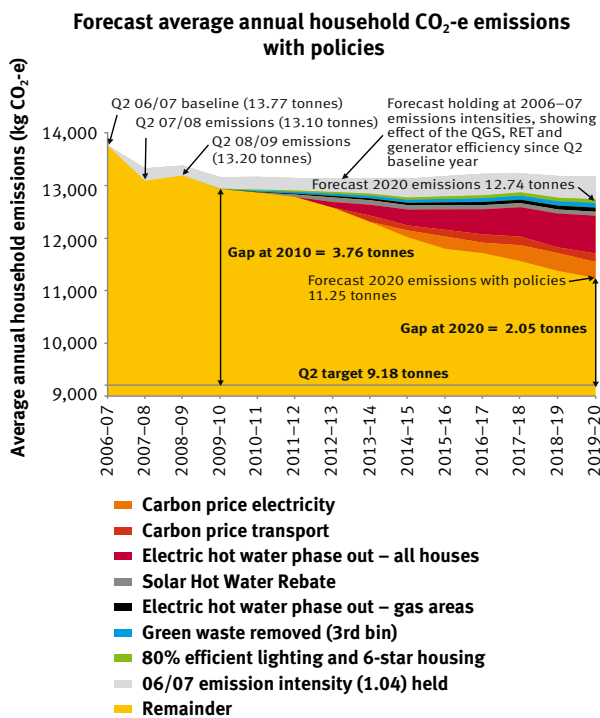
### Target:

Cut by one-third Queenslanders' carbon footprint with reduced car and electricity use

### Measure of progress:

Emissions from electricity use, fuel consumption and waste to landfill per household in Queensland

### Current performance



**Source:** Graph supplied by the Department of Environment and Resource Management.

The above graph shows updated modelling of Queensland's progress against the Q2 carbon footprint target. The government updates this modelling annually to incorporate improvements in data and methodology.

The business-as-usual line (top line) reflects data improvements and includes the significant effect of Queensland's gas target, which is reducing the emissions intensity of Queensland's electricity supply by requiring Queensland electricity retailers and large electricity users to source at least 15 per cent of their

electricity from gas-fired generation. The line also allows for the influence of previous policies to reduce household emissions, such as sustainable housing requirements and minimum energy performance standards. It also reflects improvements in vehicle efficiency. The impacts of recent and new policies are shown as wedges in the graph.

The Queensland Government is taking action to reduce the state's emissions on a range of fronts, including funding programs to help households reduce their emissions and save money. However, achieving this target is a shared responsibility. The cumulative effect of individuals, households and communities making positive daily choices to reduce their emissions can be significant.

To achieve this target, Queensland households must reduce their average annual emissions from 13.77 tonnes to 9.18 tonnes of greenhouse gas emissions by 2020.

In 2008-09, the average Queensland household carbon footprint increased slightly to 13.20 tonnes of carbon dioxide equivalent (CO<sub>2</sub>-e) from 13.10 tonnes CO<sub>2</sub>-e in 2007-08. This is made up of emissions from electricity (8.14 tonnes), fuel (3.95 tonnes) and waste (1.11 tonnes). Despite emissions remaining virtually the same over this period the average household carbon footprint continues to trend downwards and has fallen 4.1 per cent since 2006-07.

During 2008-09, household electricity use increased marginally. Slight increases in electricity consumption by households are typically attributed to higher use of appliances, including heating and cooling devices.

The recent data shows household fuel emissions have decreased from 4.01 tonnes CO<sub>2</sub>-e per household in 2007-08, to 3.95 tonnes CO<sub>2</sub>-e per household in 2008-09. This reduction is underpinned by a 2.9 per cent reduction in fuel use reported for Queensland between 2007-08 and 2008-09. The reduction in fuel emissions was due to a range of factors including a shift to more fuel efficient vehicles, rises in fuel prices and

slower consumption growth. The increase in waste disposed to landfill between 2007–08 and 2008–09 is the result of clean up after severe storms and increased green waste production due to relaxed water restrictions, as well as a decrease in recycling rates.

Since the launch of *Toward Q2* in September 2008, households have dropped their average household carbon footprint from 13.77 tonnes CO<sub>2</sub>-e in 2006–07 to 13.20 tonnes CO<sub>2</sub>-e in 2008–09. However, substantial behaviour change by business, households and communities over the next 10 years is required for a low carbon future.

### Achievements and progress toward the targets in the past 12 months

#### Rebates and subsidies

**Continued the Solar Bonus Scheme**, which pays customers for the energy they feed back into the grid, above what they use. In 2010 more than 22,000 customers have signed up to the scheme, bringing the total to more than 42,000 since the scheme started in 2008.

**Provided an additional \$29.5 million for the Solar Hot Water Rebate** providing residents with rebates of \$600 and \$1000 for the installation of a solar hot water or heat pump system (bringing total funding to \$60 million for the program). As at 30 September 2010, 4860 rebates have been paid, saving around 9720 tonnes of greenhouse gas emissions per year.

#### Strategy and regulation

**Introduced the Sustainable Housing policy** to improve energy efficiency in new homes and major renovations. All new dwellings must have a rainwater tank, a greenhouse efficient hot water system, water efficient fixtures, and 80 per cent energy efficient lighting. New houses and major renovations must meet a minimum 6-star energy equivalence rating and new units a 5-star rating.

**Continued the roll-out of the Queensland Renewable Energy Plan** to increase the proportion of the state's electricity capacity derived from Queensland-based renewable sources. Increasing the proportion of renewable energy in Queensland's energy mix will help to reduce the emissions intensity of the state's generation fleet, which will have a positive impact on household emissions related to electricity use.

**Committed \$35 million to develop the largest solar power generation project in the Southern Hemisphere**, located at Kogan Creek near Dalby. The project will use solar power to generate steam to drive the turbine at the Kogan Creek coal fired power station. It will boost electricity by 44 megawatts and reduce carbon emissions by using energy from the sun.

**Released an *Electric Vehicle Roadmap for Queensland*** public discussion paper on the introduction of electric vehicles (EVs).





EVs are more efficient than most petrol-powered cars, making them a compelling alternative transport option in the long-term. EVs offer a significant opportunity to reduce greenhouse gas emissions and when charged by renewable energy offer zero-emission transport.

### Information and behavioural change

**Sponsored the EzyGreen program** in partnership with the Brisbane City Council to provide households in Greater Brisbane access to discounted renewable energy and energy reduction products. The program was launched in July 2010 and as at 30 September 2010, 33,542 residents had signed up for the program.

**Continued delivery of the ClimateSmart Home Service**, with more than 202,000 Queensland households taking up the service by September 2010. Each new ClimateSmart home is saving up to 2.5 tonnes of greenhouse gas emissions and up to \$325 on power and water bills each year. Collectively, this represents savings of up to \$81 million on power and water bills every year.

**Delivered the Low Carbon Diet** with around 180,000 Queenslanders taking part and 84 community groups receiving grants over four rounds of funding.

**Continued delivery of the TravelSmart communities program** to encourage people to use sustainable travel modes. In a North Brisbane project, private vehicle use reduced by an estimated 114 kilometres (a 13 per cent decrease in vehicle kilometres travelled), reducing participating households' transport-related emissions by an estimated 31,900 tonnes per year. This program is being expanded as part of *ClimateQ* and the government's congestion management work and has targeted an additional 300,000 households between 2009–10.

**Introduced the Virtual Solar Power Station initiative** for Queenslanders to double the use of solar energy in five years and to create a virtual solar power station. At the start of the campaign in April 2010, Queensland was estimated to have around 250 megawatts of solar power installed, or the equivalent of 23,000 small scale (1.5kilowatt) solar power systems.

### Transport infrastructure and planning

**Invested in public transport infrastructure** such as a partnership with the Australian Government and the Gold Coast City Council on the \$949 million Gold Coast Rapid Transit System project and completing additional sections of the Eastern and Northern Busways.

**Continued delivery of the *ClimateQ: toward a greener Queensland strategy*** including additional funding of \$52.4 million for new transport initiatives including:

- \$39.3 million for computer-based transport systems to reduce emissions and ease congestion in South East Queensland (SEQ), including new technologies to coordinate traffic signals and on-ramps, control lanes and monitor traffic
- \$2.9 million to accelerate the planning and development of key walking and cycling infrastructure in SEQ
- \$1.4 million for a trial of low-emission diesel-electric buses in the public transport fleet.

**Released the Integrated Regional Transport Plan for South East Queensland.** *Connecting SEQ 2031: An Integrated Regional Transport Plan for South East Queensland* will help deliver a low carbon and environmentally sustainable transport system.

### Q2 Partners

- Rockcote
- Climate Coolers
- Green Cross Australia
- General Electric (GE) Energy

## Did you know



The average Queensland household's carbon footprint is around 13.20 tonnes of CO<sub>2</sub> each year. That's about 10 kilograms per person every day.

If every Queenslander replaced five light bulbs with energy efficient Compact Fluorescent Lights (CFLs), we would reduce our greenhouse gas emissions by around 528,000 tonnes a year, which is equivalent to taking around 124,000 cars off the road.

On average, Australians fly 1100 kilometres per year, generating around 400 kilograms of CO<sub>2</sub> per passenger.

## Solar savings a bright reality

Queenslanders are working together to double the state's solar energy over the next five years.

Brisbane resident Steve Randall is one of those residents making the most of solar savings in Queensland.

Steve and his family installed a 400 litre solar hot water system in their home in December 2009. Steve and his wife live with their two daughters and their grandson. Due to their lifestyle requirements the Randall family use hot water at various times throughout the day and night.

Before installing a solar hot water system, Steve's hot water electricity usage was around \$120 per quarter. Since installing solar hot water, Steve's electricity bill has reduced by \$70.\*

Steve's savings highlight the benefits available to Queensland residents who replace an existing electric storage hot water system with solar through government rebates (\$600 or \$1000 for pensioners and low income earners).

\*This example is based on actual savings achieved by a local Brisbane family. Results will vary between households. [www.brightthing.energy.qld.gov.au](http://www.brightthing.energy.qld.gov.au)

## Recycling preserving island beauty

Visitors and residents to World Heritage-listed Fraser Island are now continuing their home recycling actions when out and about enjoying our great state's environment.

By separating valuable resources from general waste headed for landfill, the island's 365,000 annual visitors are also helping to cut greenhouse gas emissions.



It was found that, on average, 50 per cent of all waste generated by weight on Fraser Island was recyclable, the majority being glass. The very first Easter weekend after recycling stations were introduced saw about 3.5 tonnes of recyclable material collected and removed from Fraser Island.

That's equivalent to the weekly recycling collection from around 1000 households. Surveys have shown that around three-quarters of Fraser Island's visitors are using recycling stations.

Fraser Island visitors and residents are now diverting more than 11 tonnes of recoverable resources from landfill per month, making Fraser Island one of the largest yielding project partners in the Public Place Recycling Program.

Waste bins were coloured to reinforce yellow as the standard colour for recycling, and an education program helped people to not only recycle but minimise the risk of contamination in the plastic bulk bins.

The recyclables collected on Fraser Island are sent to the Cleanaway Materials Recovery Facility in Maryborough, where the material is sorted into separate streams for reprocessing back into useful products.



# GREEN

## Greenspace

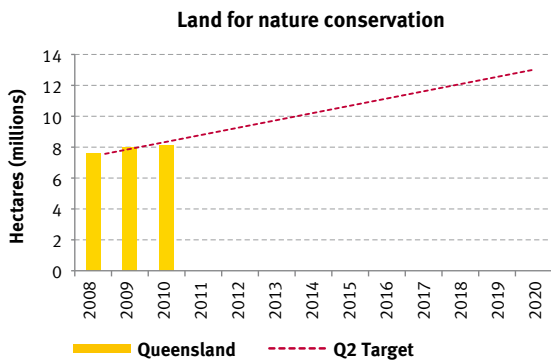
### Target:

Protect 50 per cent more land for nature conservation and public recreation

### Measure of progress:

Increase in the National Park estate and land for public recreation

### Current performance



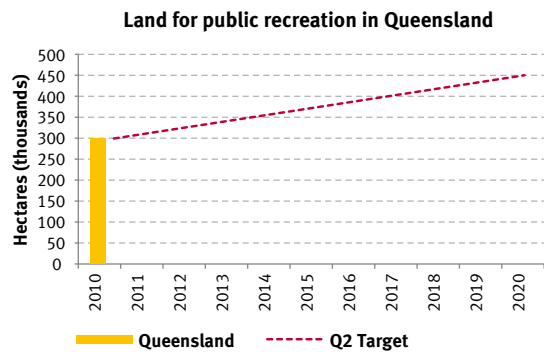
**Source:** Based on Department of Environment and Resource Management data. This graph shows the increase in hectares of National Park required to achieve the target by 2020.

The target of protecting 50 per cent more land for nature conservation and public recreation represents the government’s commitment to retain and expand areas of greenspace.

The *Toward Q2* baseline for land for nature conservation was 7.6 million hectares of National Park estate in September 2008, or 4.4 per cent of the total area of Queensland.

As at 30 September 2010, the government had expanded the National Park estate by 540,321 hectares, increasing the total to 8,140,321 hectares of National Park (or 4.7 per cent of the state) since September 2008. In 2009–10, National Park estate increased by 179,509 hectares.

This represents an average increase of approximately 270,000 hectares of National Park estate per year. To reach the 2020 target of 12.9 million hectares (or 7.5 per cent of the state), the National Park estate needs to be increased to an average annual rate of 500,000 hectares per year.



**Source:** Based on Department of Infrastructure and Planning Land for Public Recreation Register. This graph shows the increase in hectares of land for public recreation required to achieve the target by 2020.

In 2009, the Department of Infrastructure and Planning established a definition of land for public recreation, and a process to extract and integrate data from diverse resources. This process enabled, for the first time, a calculation of the area of Queensland recreation lands in a consistent manner, and therefore the declaration of a statewide baseline area of 300,000 hectares (or 0.2 per cent of Queensland). At a regional level, South East Queensland was identified as having 81,000 hectares of land for public recreation.

Increasing public access to land for public recreation by 50 per cent will achieve a 2020 target of 450,000 hectares.

An average increase of 15,000 hectares per year over the next 10 years is required to meet this target. Annual progress will be tracked through a Land for Public Recreation Register that will be enhanced to enable automatic reporting and public access to baseline information.

### Achievements and progress toward the targets in the past 12 months

#### Land for nature conservation

**Expanded the National Park estate in Queensland** and committed \$56 million over five years from 2010–11 to acquire more land for protection, particularly National Parks.

**Continued development of the *Queensland Biodiversity Strategy***, which will tie together numerous environmental initiatives including increasing the protected area estate under the Q2 greenspace target, defining networks of conservation corridors, and recognising the sympathetic management of rural leasehold land through the *Delbessie Agreement (State Rural Leasehold Land Strategy)*.

**Announced \$45 million over five years to fund initiatives under the *Koala Response Strategy*** and handed 5.6 hectares of state owned strategic land to Redland City Council for long-term conservation and habitat protection. The government has also introduced compulsory acquisition powers for koala habitat, new planning laws for assessing applications and allowing land swaps for critical koala habitat.

**Committed to phasing out all sand mining on North Stradbroke Island** and converting up to 22,000 hectares or 80 per cent of the island to National Park by 2027, through joint management with the traditional owners. By the end of 2011, it is expected that more than half of North Stradbroke Island (about 13,000 hectares) will be declared National Park. This will increase to around 80 per cent with a further 9000 hectares progressively protected over the next 17 years as mining leases expire and the land is rehabilitated.

**Established new National Parks** including:

- declaring the 42,510 hectare Alwal National Park to be jointly managed with the traditional owners (Cape York Peninsula Aboriginal land)
- declaring nearly 2000 hectares near Noosa as Tewantin National Park and providing permanent protection for remnant lowland forest areas
- declaring the 164 hectare Pumicestone National Park and providing a protective buffer between coastal lowlands of the Glass House Mountains and the Moreton Bay Marine Park
- converting 5563 hectares of the Wet Tropic Heritage area into the Macalister Range National Park.

**Expanded existing National Parks** including:

- Barron Gorge, Kurnada and Japoon National Parks near Cairns by more than 18.5 hectares
- Girringun National Park near Ingham by 1500 hectares
- Glass House Mountains National Park with the addition of more than 2000 hectares including the east and west Tunbubudla Mountains, Mount Beerburum and Mount Tibberooowuccum
- Dularcha and Moololah River National Park on the Sunshine Coast and Castle Tower National Park near Calliope in central Queensland.



#### Land for public recreation

**Established a definition of land for public recreation**, which enabled, for the first time, a standardised approach to the assessment and inventory of Queensland's recreational lands. This led to the calculation of a statewide baseline of 300,000 hectares of land for public recreation.

**Developed a register for land for public recreation** using the inventory collected for the statewide baseline. The register will be regularly updated to monitor progress toward the Q2 target.

**Established Growth Management Queensland**, with one of its immediate priorities being to protect and improve liveability in our communities including delivering more greenspace.

**Completed the *Queensland Outdoor Recreation Strategic Framework*** and the *SEQ Outdoor Recreation Strategy*.

**Opened a further 30 kilometres of regional recreation trails** in South East Queensland including the Coominya-Esk and Ottaba-Toogoolawah sections of the Brisbane Valley Rail Trail.

**Released the *Draft Queensland Greenspace Strategy*** for public consultation. The strategy will be the primary means of delivering the land for public recreation component of the Q2 greenspace target.

**Released for public comment the *Draft South East Queensland Active Trail Implementation Guideline*** to assist local governments, trail planners and community groups to plan and develop a network of regional, district and local trails.



**Provided \$1 million and 745 hectares of state government land** in a joint venture with the Council of Mayors, South East Queensland (SEQ) to develop SEQ's first dedicated trail bike facility at Wyaralong, near Beaudesert.

**Completed four great walks** including the Carnarvon Great Walk, the Cooloola Great Walk, the Whitsunday Ngaro Sea Trail Great Walk and the Conondale Great Walk. In addition, a technical feasibility study was completed for a proposed great walk from the Daintree River to the tip of Cape York.

**Announced three new South East Queensland cities** (Ripley Valley, Greater Flagstone, and Yarrabilba) that will become Queensland's first model communities and include guaranteed greenspace for recreation. They will be master planned by the Urban Land Development Authority.

**Opened the Kangaroo Point Cliffs Park** in Brisbane, providing Queenslanders with 1.2 hectares of spectacular views and recreation space.

### Q2 Partners

- Queensland Outdoor Recreation Federation
- SEQ Catchments
- Regional Landscape and Open Space Advisory Committee

## Did you know

Queensland has the largest National Park area of any state or territory.

In 12 months we have added the equivalent of 24,000 Suncorp Stadiums to Queensland's protected areas.

South East Queensland has about 19 per cent of total land area of public greenspace compared with 49 per cent for Greater Sydney region.

More than 16 million people visited our National Parks in 2009. Tourists who visit National Parks at some time during their trip spend \$4.4 billion a year – about 28 per cent of total tourist spending in Queensland.

## Beeron National Park

Comprising more than 7000 hectares, Beeron National Park was purchased with funds provided by the state and federal governments. Located within the extensively cleared Brigalow Belt South bioregion, it is home to several vulnerable regional ecosystems and endangered plant species.

The land was originally subject to extensive exploratory mining interests. However, the development of partnerships with relevant mining companies ensured that this important National Park gazettal could be achieved and contributes to Queensland's target to increase National Parks by 50 per cent by 2020.

## New off-road motorcycling facilities at Wyaralong

Recreational off-road motorcycling is becoming increasingly popular in Queensland, particularly for families and children.

On 30 November 2009, the Queensland Government announced that 745 hectares of state government land at Wyaralong, between Boonah and Beaudesert, would be set aside for South East Queensland's first dedicated regional off-road motorcycling facility.

The Queensland Government and the Council of Mayors (SEQ) agreed to support and jointly fund the development of the new facility. The government is providing \$1 million in funding and 745 hectares of land to the project which is expected to have an overall cost of between \$3 million and \$4 million.



The Council of Mayors (SEQ) will oversee the development of the site and the selection of a suitable operator for the facility, which is expected to become operational in 2011. Stage one is likely to involve a basic camping facility, recreational trails, and a natural terrain motocross course, a parking area and toilets. Further development of the site over time will provide improved camping facilities, a constructed motocross track, an observed trials area, additional trails and other facilities.

The site at Wyaralong was identified because its terrain is well suited to off road motorcycling activities, such as natural terrain motocross and recreational trail bike riding. The natural topography of the area also means that noise and dust will be largely contained in the park area. The location is also one that can be easily accessed by riders from all over the South East and especially Ipswich, Gold Coast, Brisbane and Toowoomba.

# SMART

## Early childhood education

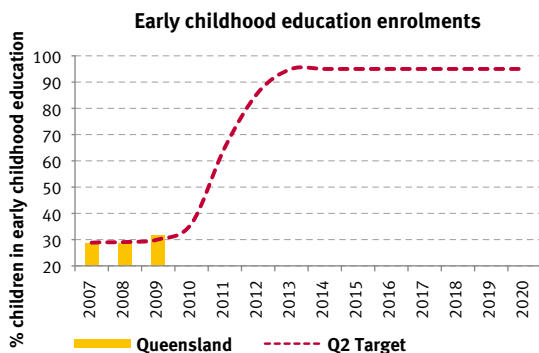
### Target:

All children will have access to a quality early childhood education so they are ready for school

### Measure of progress:

Provision of early childhood education by a qualified teacher

### Current performance



**Source:** Office for Early Childhood Education and Care, Department of Education and Training. This chart shows the anticipated growth in enrolments needed to achieve the National Partnership Agreement on Early Childhood Education, the associated bilateral agreement and the Q2 target.

The Queensland Government's target for 2020 is for all Queensland children aged three-and-a-half to four-and-a-half years to have access to a high quality kindergarten program in the year prior to Prep and get a flying start to learning.

To achieve this target the government is investing almost \$900 million over five years for a range of initiatives to achieve universal access to kindergarten, and \$47.5 million over four years (2006–10) in the *Bound for Success* early education initiative in discrete Indigenous communities. The Queensland Government is also working closely with the Australian Government to increase access to and uptake of early childhood education.

In 2009, there were approximately 57,000 four-year-olds in Queensland. Of these, 32 per cent were enrolled in a quality early education program, delivered by a qualified teacher, up from 29 per cent in 2008. The majority of children enrolled in these programs attended a Queensland community kindergarten, while

around seven per cent of Queensland's four-year-olds attended a kindergarten program at a child care centre.

This represents modest improvement from a very low baseline of 29 per cent. The projected target for 2010 is 36 per cent, rising to 65 per cent in 2011.

To achieve the target, Queensland is rolling out new kindergarten services, with up to 240 extra services to be delivered by 2014.

### Achievements and progress toward the targets in the past 12 months

#### Integrated infrastructure planning and service delivery

**Opened six new kindergarten services** at Stretton State College and Moorooka, Mudgeeraba, Oonoonba, Woodford and Beaconsfield State Schools.

**Commenced planning for a further 16 kindergarten services** to open in 2011, with 86 to open in 2012 and up to 240 due to be operational by 2014. The kindergarten building program will create around 2500 construction jobs, and jobs for around 900 new teaching and administration staff.

**Opened an early years centre at Browns Plains** and refurbished four early childhood education and care services at Ayr, Beenleigh, Nanango and Toowoomba. Planning commenced for an early years centre at Cairns, which is due to open in 2011. Funding has also been committed to refurbish and extend The Gap C&K Community Kindergarten.

**Commenced operation of the early learning and care centre at Amberley District State School**, providing long day care and a kindergarten program.

### Delivering a quality kindergarten program

Released the discussion paper *A Flying Start for Queensland Children* and provided \$2.2 million to conduct a reading awareness campaign, promote the Queensland Ready Readers program, manage online feedback and undertake an extensive consultation process including 93 community consultation forums across Queensland.

Committed to implement a new national quality system for early childhood education and care in partnership with the federal government and other states and territories.

Commenced implementation of the *National Early Years Framework* to provide a nationally consistent guide to play-based learning for children up to five years old.

Released the draft *Queensland Kindergarten Learning Guideline* and trialled the guideline in 27 early childhood centres. The guideline sets clear expectations for teachers about how to plan and implement kindergarten programs, and how to monitor and assess children's learning and development.

Commenced Queensland's new kindergarten funding scheme to support kindergarten and long day care services to provide a quality early childhood program, including additional subsidies for services in socio-economically disadvantaged and remote areas and targeted subsidies for low income families.

Amended the *Education (Queensland College of Teachers) Act 2005* to enable the recognition of teaching in non-school settings (including kindergarten) for the purposes of teacher registration, including renewals and moving from provisional to full registration.

Announced a first round of *Early Childhood Teacher Scholarships* (valued at more than \$12,000 each) for existing early childhood education and care staff to upgrade their qualifications.

Continued implementation of the *Children's Services Skilling Plan 2006–09*, providing training and additional support services to early childhood education and care workers.

### Supporting children with additional needs

Announced 10 new *Children and Family Centres* to be operational by 2012 at Mount Isa, Cairns, Mareeba, Ipswich, Mackay, Rockhampton, Mornington Island, Doomadgee, Marsden and Palm Island, targeting the needs of Indigenous families and their young children.

Provided pre-Prep early learning programs across 35 Indigenous communities. In 2009, 499 children were accessing these services.

Piloted a mobile teacher strategy for the delivery of kindergarten programs in rural, remote and socio-economically disadvantaged communities.



Give them a flying start.  
Lead to your children everyday.



## Upgrading qualifications with the early childhood teacher scholarships

Emma Marriott is an experienced early childhood education and care professional who has worked in a long day care service in Spring Hill for more than three-and-a-half years, after several years working overseas.

Emma commenced study in early childhood education in 1997 because she enjoyed working with children and saw a great future for the profession. As a three year trained teacher, Emma jumped at the chance this year to use the Queensland Government's scholarship program to upgrade her qualification to a four year trained early childhood teacher so she can teach in Queensland's new approved kindergarten program within long day care.

Over the next 18 months, Emma will keep on working full-time while she studies part-time at the University of Southern Queensland, with the support of her employer, Lady Gowrie. Lady Gowrie has provided flexible working arrangements to support Emma's study and practical placements. Emma also receives professional support from a mentor, who not only provides feedback, but also acts as a sounding board to help Emma apply her new knowledge at work.



Emma wants to develop her options in early childhood education and ultimately become involved in curriculum development. In the meantime, lots of lucky Queensland children will benefit from her passion and commitment to giving them a great start in life.

**Delivered Family and Early Childhood Services** that provide multidisciplinary therapy and family support with a focus on improving children's development and enhancing family capability to provide ongoing care and support to their child.

### Q2 Partners

- Childcare Queensland
- C&K Pre-schooling Professionals
- Hear and Say
- Rotary District 9600

## Did you know?

In 2020, this year's Prep students will be starting Year 10.

The kindergarten building program will create around 2500 construction jobs and jobs for around 900 new teaching and administration staff.



Toward Q2: Tomorrow's Queensland



# SMART

## Qualifications

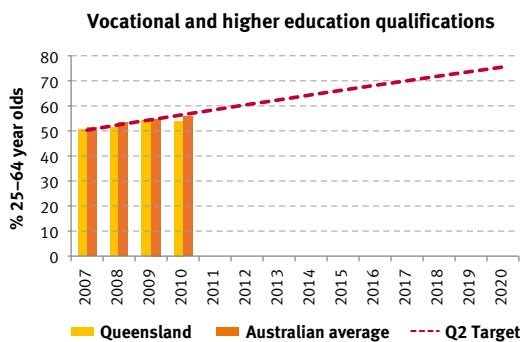
### Target:

Three out of four Queenslanders will hold trade, training or tertiary qualifications

### Measure of progress:

Proportion of 25–64 year olds with a Certificate III or higher

### Current performance



**Source:** 2006 ABS Census data: 2007, 2008, 2009 and 2010 data ABS Survey of Education and Work (SEW) estimates with acceptable error band (less than 2 basis points). This chart shows the growth in the proportion of Queenslanders with vocational or higher educational qualifications that is needed to achieve the target by 2020.

In 2010, the proportion of the Queensland population aged 25–64 with a Certificate III or above qualification, including higher education qualifications, stood at 54.1 per cent, an increase from 50.3 per cent in 2007. Queensland is currently ranked sixth in Australia against other states and territories.

In 2009, 91 per cent of Year 12 students completed a School-based Apprenticeship or Traineeship, Queensland Certificate of Education, International Baccalaureate Diploma or Vocational Education and Training (VET) certification, up from 89 per cent in 2008. In 2009, 176,140 publicly funded students participated in VET courses at Certificate III and above, compared with 176,477 in 2008 and 162,704 in 2007. In 2008, there were 18,625 bachelor degree completions.

Queensland's qualification profile has been slowly but steadily improving over the past decade in response to shifting aspirations, improvements in education and training systems, increased demand for skills in traditional and emerging industries, and interstate and overseas migration to Queensland.

The Education and Training Reforms for the Future initiatives have transformed the senior phase of schooling in Queensland, giving students greater means to achieve a senior certificate. Ongoing reform of the Queensland VET system over recent years has improved the alignment of skills delivery with industry needs, and the Skilling Queenslanders for Work initiative is providing disadvantaged jobseekers and low skilled workers with foundation skills to help them secure and sustain employment or attain higher qualifications.

### Achievements and progress toward the targets in the past 12 months

#### Increasing demand for qualifications

##### Delivered career information and training referral services

to more than 27,000 Queenslanders through Skilling Solutions Queensland, with more than 10,000 being referred for recognition of prior learning.

##### Allocated \$4.8 million to support a range of industry

**engagement models** such as Centres of Excellence, Industry Skills Alliances, Direct Engagement models and Government–Industry Skilling Partnerships that promote industry leadership in skills formation and workforce development.

**Reached more than 730 enrolments** in the first year of the four-year Green Building Skills Fund to assist building and construction industry participants to gain a better understanding of green building practices.

#### Raising foundational skills

**Supported student literacy, numeracy and science outcomes** through:

- the government's response to the Masters Review committing to nine key actions designed to enhance teaching and learning in literacy, numeracy and science including amendments to the *Education (Queensland College of Teachers) Act 2005*

- the *Literacy and Numeracy Action Plan* that has funded 91 literacy and numeracy coaches, established 73 summer schools to improve outcomes for students in Years 5 to 7 and provided between 10 and 20 hours of intensive teaching for students not meeting national standards in literacy and numeracy
- the implementation of *Literacy—the Key to Learning: Framework for Action* in state schools through the provision of \$18 million to provide access to professional development for Prep to Year 9 teachers and early years teacher aides.

### Increasing participation

**Continued the Productivity Places Program** to reduce skills shortages and increase the productivity of industry and enterprises by providing approximately 158,000 additional training places. Since 1 January 2009, \$187.84 million has been allocated for 37,429 job seeker places and 22,454 existing worker places through a range of training strategies.

**Allocated more than 1270 places under the Pre-apprenticeship Skilling Pathway** implemented to assist prospective apprentices with employment opportunities.

**Enabled Queensland to have a high participation in VET in Schools programs**, with 45 per cent of national School-based Apprenticeship and Traineeship (SAT) commencements.

**Contributed \$9 million in 2009–10 to the government's Green Army initiative** for training projects that have significant environmental and community benefits.

**Continued the implementation of the Trade Training Centres in Schools Program** with the first of the centres commencing operations in January 2010 and another 28 centres in metropolitan and regional Queensland at various stages of design and planning.

### Increasing completions

**Provided funding of \$5 million** to formally recognise the skills and experience of individuals in trades and other occupations through recognition of prior learning.

**Delivered accredited mentoring training for women** in six Indigenous communities, with an 84 per cent completion rate. Ten community leadership seminars were also delivered to 407 women in Indigenous communities.



## Did you know?

More than 90 per cent of Queensland students who complete Year 12 are studying or working in their first year after Year 12.

Queensland accounts for 45 per cent of all Australian School-based Apprenticeship and Traineeship commencements.

### Qualification recognises skills of lifelong counsellor

After volunteering for 24 years as a Lifeline telephone counsellor, 77 year old Elizabeth Gough deserves the title 'Elizabeth Wisdom' given to her by her colleagues.

Wanting to formalise her skills so she could pass her wisdom on to junior volunteers, Elizabeth contacted the Queensland Government's Skilling Solutions Queensland service.

"I mentor and coach 20 staff and wanted to challenge my mind and formalise my skills," Elizabeth said.

Skilling Solutions Queensland in Ipswich worked with Elizabeth to identify how she could recognise her telephone counselling skills and experience through a recognition of prior learning process.

Elizabeth successfully completed the process with The Bremer Institute of TAFE and was awarded the Certificate IV in Telephone Counselling.

"The Skilling Solutions Queensland service was very helpful and informative and the recognition of prior learning process was very enlightening," Elizabeth said.



Since Skilling Solutions Queensland's foundation five years ago, the service has undertaken more than 93,000 customer interviews and referred more than 36,500 Queenslanders to training organisations for recognition of prior learning.



Toward Q2: Tomorrow's Queensland

# HEALTHY

## Preventable diseases

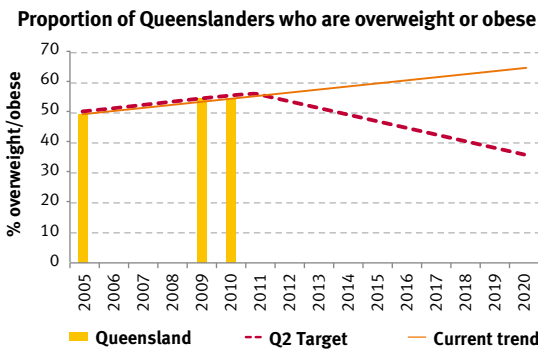
### Target:

Cut by one-third obesity, smoking, heavy drinking and unsafe sun exposure

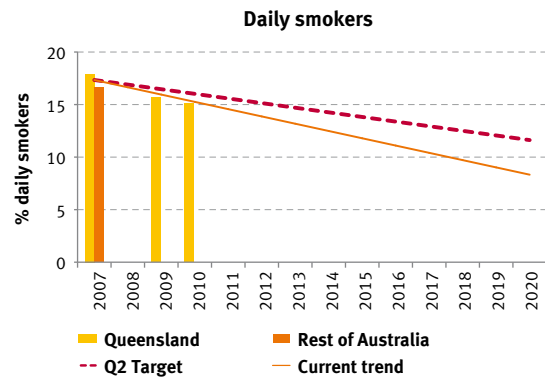
### Measure of progress:

Proportion of Queenslanders who are overweight/obese, high risk/risky drinkers, daily smokers and/or get sunburnt

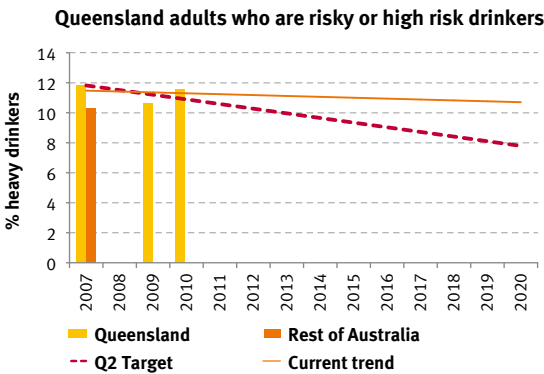
### Current performance



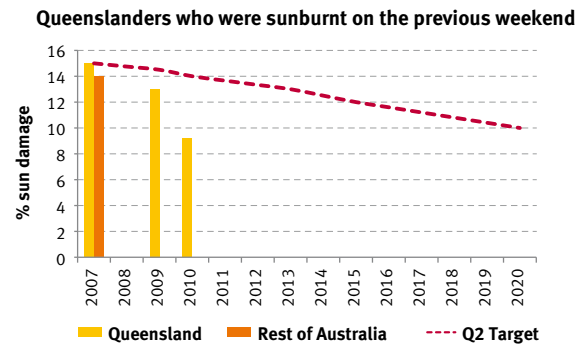
**Source:** Proportion of Queenslanders who are overweight or obese. Current measure self-reported height and weight data from 2010 Queensland Health CATI Survey telephone interview released in Queensland Health. *The Health of Queenslanders 2010. Third Report of the Chief Health Officer Queensland*. Brisbane 2010. Baseline measure from ABS Social Trends and 2004–05 ABS National Health Survey.



**Source:** Proportion of Queenslanders who smoke daily. Current measure self-reported tobacco consumption for Queensland adults 18 years and above from 2010 Queensland Health CATI Survey telephone interview released in Queensland Health. *The Health of Queenslanders 2010. Third Report of the Chief Health Officer Queensland*. Brisbane 2010. Baseline measure for Queenslanders 14 years and above from AIHW National Drug Strategy Household Survey – State and Territory Supplement (2007 data).



**Source:** Proportion of Queenslanders who are risky or high risk drinkers. Current measure self-reported alcohol consumption for Queensland adults 18 years and above from 2010 Queensland Health CATI Survey telephone interview released in Queensland Health. *The Health of Queenslanders 2010. Third Report of the Chief Health Officer Queensland*. Brisbane 2010. Baseline measure for Queenslanders 14 years and above from AIHW National Drug Strategy Household Survey – State and Territory Supplement (2007 data).



**Source:** Proportion of Queenslanders sunburnt on the previous weekend. Current measure self-reported unsafe sun exposure from 2010 Queensland Health CATI Survey telephone interview released in Queensland Health. *The Health of Queenslanders 2010. Third Report of the Chief Health Officer Queensland*. Brisbane 2010. Baseline measure from 2006–07 National Sun Protection Survey, Cancer Council Australia.



*The Health of Queenslanders 2010* shows the proportion of overweight and obese men continues to increase, while women remain about the same compared to last year. Heavy drinking rates remain about the same for women from the previous year (9.6 per cent in 2010 compared with 9.2 per cent in 2009) while the rate for men has increased from 11.9 per cent in 2009 to 13.2 per cent in 2010. Rates of daily smoking have maintained their downward trend with 17.2 per cent of men smoking daily in 2010, a very slight drop from 17.4 per cent in 2009, and 13.9 per cent of women smoking daily (down from 14.0 per cent in 2009). The proportion of Queenslanders sunburnt on the previous weekend in summer has continued to decline from 13 per cent in 2009 to 9.2 per cent in 2010.

Although data show the Toward Q2 target for unsafe sun exposure has been achieved, other measures used by Queensland Health show sun damage continues to be a serious health issue for Queenslanders. In 2010 just over half (50.9 per cent) of adult Queenslanders reported being sunburnt in the past 12 months with 6.3 per cent of these reporting sunburn with blistering and pain. Of the five recommended sun safety behaviours, only 7.1 per cent of adults practised all five in summer and 4.2 per cent in winter. A significantly higher number of adults, 56.5 per cent in summer and 33.8 per cent in winter, practised three of the five sun safety behaviours.

The Queensland Government is tackling the burden of chronic disease by targeting the lifestyle factors we can change. However, the most recent data on the health of Queenslanders show we need to give particular focus to decreasing the proportion of Queenslanders who are overweight and obese and decrease the proportion of Queenslanders who engage in risky drinking. The most disadvantaged communities in Queensland are the most affected with about 18 per cent of the burden of disease associated with socioeconomic disadvantage as well as the loss of 4.3 years of healthy life.

The data tell us that a number of programs, services and public awareness campaigns to combat the growth of chronic disease have had variable impact. While there has been moderate progress, Queenslanders are facing significant challenges to reduce chronic disease.

While they are common in older people, chronic diseases are becoming increasingly common in children and young people. Rates of chronic disease are continuing to grow with the rates of hospitalisations in Queensland increasing at double the rate of population growth. The economic impact of chronic disease on communities and families is also growing, with obesity alone costing \$58 billion in Australia.

## Achievements and progress toward the targets in the past 12 months

### Healthier communities

**Developed the Active Healthy Communities resource** with the Heart Foundation Queensland to help local governments better

plan and create environments that support physical activity and healthy eating.

**Encouraged more sustainable travel options** such as walking, public transport, carpooling and cycling. Up to 324,000 households across South East Queensland are being contacted through the TravelSmart communities program.

**Promoted safe cycling across the state** with \$100 million invested in end of trip facilities including King George Square Cycle Centre, RBWH Cycle Centre, Noble Street Bridge, PA Hospital Cycleway and the first stage of the Bicentennial Bikeway upgrade. Cycling was promoted throughout Queensland with 11,000 people participating in Bike Week and in events such as Bike Week Ride to Work and the Great Brisbane Bike Ride.

**Supported Queenslanders to participate in sport and recreation activities** through \$39.2 million for infrastructure and minor capital works, and \$26.7 million to increase participation, provide education and training, develop and recruit volunteers and support young athletes to attend state, national and international competitions.

**Announced \$138 million for sport and recreation funding programs** over three years from 2010–11 to create jobs, help build infrastructure, and deliver initiatives to encourage Queenslanders to take part in sport and recreation activities.

**Released the healthy eating 'how to' guide for sport clubs** that includes an online toolkit and step-by-step guide to assist clubs to provide more nutritious food options for families, members and visitors.

**Conducted the Healthy Queensland Awards** encouraging healthy living initiatives and providing prizes of \$1 million for the healthiest community, \$500,000 for the healthiest school and \$100,000 for the healthiest workplace. More than 330 community organisations, schools and workplaces entered the inaugural awards.

**Implemented and enforced strengthened regulations** to support low-risk drinking and safer drinking environments including messages to parents to reduce irresponsible supply of alcohol to minors through the Don't Kid Yourself campaign and drew attention to the health and safety consequences of glassings to venue patrons through the glassings campaign.

**Strengthened Queensland's tough anti-smoking regime** with new laws in effect from 1 January 2010 banning smoking in cars carrying children and giving councils power to regulate smoking in malls and at bus stops.

### Healthier children

**Encouraged young people to get active through the Get Active Queensland Schools Program** with elite athletes from the Queensland Academy of Sport visiting schools to meet students and help them learn the importance of physical activity and a healthy lifestyle. Since the program launch in 2002, more than 300,000 students during more than 2600 school visits have participated.



**Delivered Smart Moves physical activity programs in Queensland state schools**, which mandate physical activity during curriculum time, include professional development for teachers and suggest ways to include physical activity as part of the broader school environment.

**Enforced tobacco legislation** to reduce the access of young people to tobacco products.

**Encouraged children and parents to adopt healthier ways of getting to and from school through the TravelSmart program.** Five schools (Tullawong State School, Tullawong State High School, Grace Lutheran College, Saint Pauls College and Chancellor College) are participating in a pilot to decrease car usage and increase walking, cycling and public transport use with support from Moreton Bay Regional Council, Sunshine Coast Regional Council and the Department of Education and Training.

### Healthier workplaces

**Encouraged workplaces to replace single vehicle trips to and from work** with walking, cycling or public transport. Five workplaces participated in the pilot: the Queensland Museum,

the State Library of Queensland, Sunshine Coast Regional Council, the Department of Community Safety and Origin Energy.

**Opened up 13 stairwells in Queensland Government buildings** in the Brisbane CBD to increase the health and physical activity of 15,000 employees.

**Encouraged Queensland Government departments to implement worker health and wellbeing programs and activities** through the release of the *Healthy Lifestyle Program for the Queensland Public Service: Guidelines for Government Agencies*.

**Supported working mums through the Breastfeeding and Work Policy** for Queensland Government employees who return to work and wish to continue breastfeeding.

### Health promoting systems

**Delivered promotional programs to encourage healthy lifestyles** including the *Quit Smoking you should have been there* campaign, the *Find Your 30* physical activity message and the *Dark Side of Tanning* melanoma awareness campaign.

## Active, healthy communities

The Supportive Environments for Physical Activity and Healthy Eating Project, a joint initiative of the Heart Foundation Queensland and Queensland Health with the support of the Local Government Association of Queensland, was launched in April 2010. The project team included Toowoomba Regional Council, Gold Coast City Council, Brisbane City Council, Department of Transport and Main Roads, Department of Infrastructure and Planning and Department of Communities, and the Urban Research Centre, Griffith University.

The project aims to get more Queenslanders discovering the lifelong benefits of participating in physical activity and improving eating habits. The resource package includes tools to assist local Queensland councils to create local environments that support active, healthy communities and lifestyles. The resource includes tips on creating a community garden program and developing an Active School Travel Plan, as well as a checklist on best practice neighbourhood design and draft planning codes for end of trip facilities for walking and cycling.

## Sunnybank Hills success story

The Crotty family of Sunnybank Hills knows the value of sustainable transport. They take regular bike rides as a way to stay healthy and spend time as a family. By participating in the TravelSmart initiative, the Crotty family now has access to personalised information on cycle and walking tracks in their area, giving them even more reason to get out and about and keep active.

The TravelSmart initiative has reinforced the Crotty family's commitment to travelling in a way that improves health, and reduces congestion and greenhouse gas emissions.

"The brochures on local walking and cycling tracks are really handy. We are using this information to plan routes for family bike rides. This initiative shows people how easy it can be to stay healthy and use the car less," said Emma Crotty.

"As a family, we want to reduce our carbon emissions as much as possible to help the environment. The TravelSmart information will answer a lot of questions for a lot of people and make using public transport so much easier," she said.

## Toward Q2: Tomorrow's Queensland



### Q2 Partners

- 50+ Fitness
- Aged Care Queensland
- Australian Council for Health, Physical Education and Recreation
- Australian Leisure Facilities Association of Queensland Resource
- Australian Sports Commission
- Bicycle Gold Coast
- Bond University
- Cancer Council Queensland
- Council on the Ageing
- Diabetes Australia (Queensland)
- General Practice Gold Coast
- General Practice Queensland
- Gold Coast Aboriginal and Torres Strait Islander Corporation for Community Consultation
- Gold Coast City Council
- Gold Coast Recreation and Sport
- Griffith University
- Heart Foundation (Queensland Division) (three projects)
- Kalwun Health Services
- Krurungal Aboriginal and Torres Strait Islander Corporation for Welfare, Resource and Housing
- K's for Country Kids
- Local Government Association of Queensland (two projects)
- Multicultural Communities Council – Gold Coast
- National Seniors Australia
- National Stroke Foundation
- Northern Gold Coast Communities for Children
- Older People Speak Out Network
- Oxfam Australia
- Primary Care Partnership Council
- Queensland Aboriginal and Islander Health Council
- Queensland Police Citizens Youth Welfare Association
- Southern Gold Coast 60 and Better Program
- Suncorp
- The Wesley Research Institute
- University of Queensland (two projects)
- Volunteering Gold Coast
- Wesley Hospital
- Yugambeh Museum – Language and Heritage Research Centre

## Did you know

Almost two in three Queensland men are overweight or obese and one in two Queensland women are overweight or obese.

Just over half of Queensland adults report sufficient physical activity for health benefit.

Around nine per cent of Queenslanders were sunburnt on the previous weekend in 2010, down from 15 per cent in 2006–07.

Fewer Queensland women are drinking alcohol at risky levels, decreasing from 12.4 per cent in 2007 to 9.6 per cent in 2010.

# HEALTHY

## Hospital waiting times

### Target:

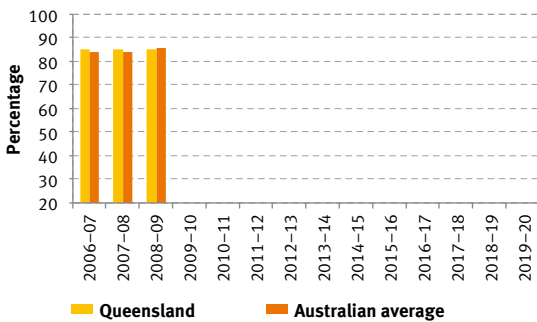
Shortest public hospital waiting times in Australia

### Measure of progress:

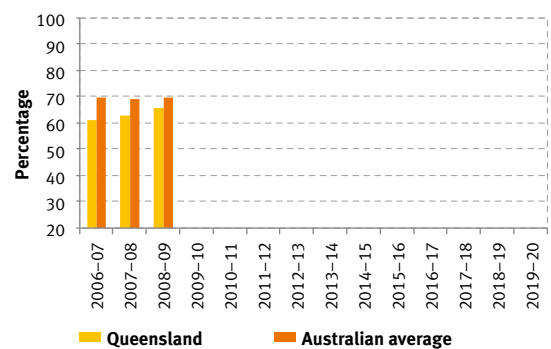
Median waiting times and percentage of patients seen within clinically recommended times for elective surgery and emergency treatment

### Current performance

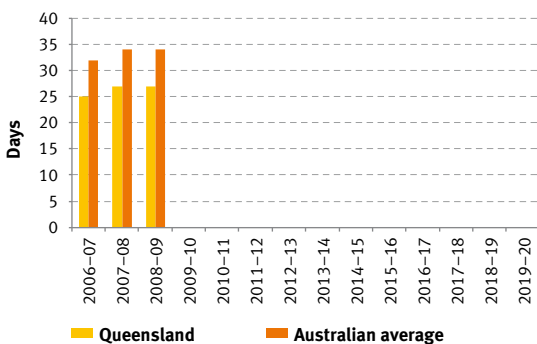
Patients seen within clinically recommended times – elective surgery



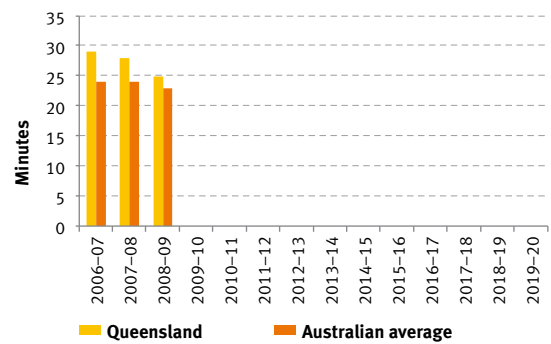
Patients seen within clinically recommended times – emergency departments



Median waiting times – elective surgery



Median waiting times – emergency departments



Source: Department of Health and Ageing, *The State of our Public Hospitals Report* (June 2010). These charts show Queensland's performance compared with the rest of Australia.

## Toward Q2: Tomorrow's Queensland

In 2006–07, 2007–08 and again in 2008–09, Queensland had the shortest median elective surgery waiting time. In 2008–09, this was 27 days compared with the national average of 34 days.

Although the proportion of patients seen within clinically recommended timeframes for elective surgery has remained at 85 per cent, Queensland's ranking relative to the rest of the country has declined (Queensland was second in 2007–08 and fifth in 2008–09). This is attributed to Queensland's focus on treating the longest waiting patients. Queensland ranks first in the country for the percentage of patients waiting more than one year for elective surgery—1.8 per cent compared with 2.9 per cent nationally.

Queensland has made immense improvements in terms of emergency department waiting times, moving from sixth place in 2006–07 to third in 2007–08. The state has maintained this position in 2008–09, with an improved median waiting time of 25 minutes, compared with the national average of 23 minutes.

Additionally, 66 per cent of emergency department attendances in 2008–09 were seen within clinically recommended timeframes. Queensland has maintained its performance from the previous year of third in the nation, although below the national average of 70 per cent in 2008–09.

### Achievements and progress toward the targets in the past 12 months

#### Expanding health services to meet the needs of a growing population

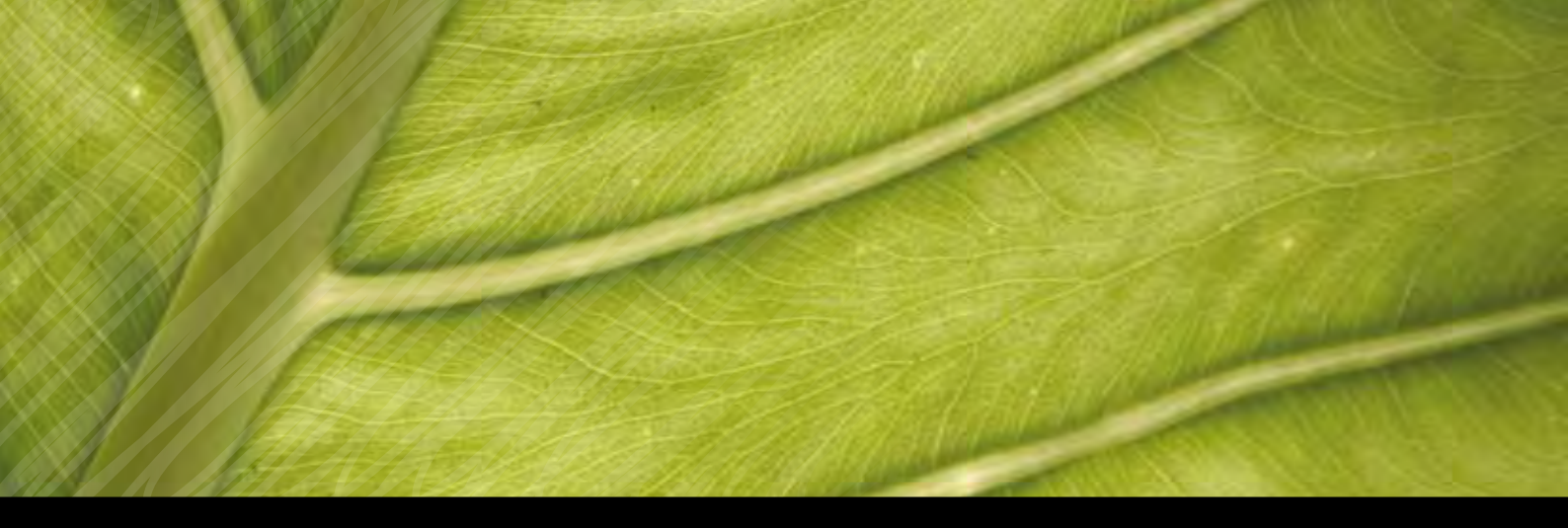
**Invested \$125.7 million to expand Queensland's busiest emergency departments** at Logan, QEII, Bundaberg and Redlands Hospitals.

**Invested \$1.296 billion in health infrastructure** including the redevelopment of the Cairns Base Hospital, Mount Isa Hospital and Mackay Base Hospital, construction of the 750 bed Gold Coast University Hospital and expansion of Robina, Townsville, Rockhampton and Ipswich Hospitals. Work continued on the \$1.283 billion Queensland Children's Hospital to provide new paediatric care for children by 2014.

**Commenced recruitment of specialist emergency department nurses** with an additional 8.8 full time equivalent (FTE) recruited in 2009–10 to take the pressure off emergency department doctors and deliver quicker treatment to patients.

**Reduced elective surgery times by committing \$110 million to Surgery Connect** to improve access to elective surgery services for patients who have been waiting longer than clinically recommended. Since the program commenced in 2007, more than 20,000 patients have been treated with 4553 patients treated in 2009–10. Additionally, the program provided \$28.9 million to facilitate the treatment of 'long wait' elective surgery patients in Queensland public hospitals in 2009–10.





**Opened the \$26.4 million Capricorn Coast Hospital and Health Service in Yeppoon**, a one-stop-shop for public health, with 22 inpatients' beds, an expanded emergency department (up from three bays to 11), a rehabilitation gymnasium and four oral health chairs.

**Improved ambulance services** with an additional 50 ambulance officers, 150 new and replacement ambulance vehicles commissioned, and 11 ambulance facilities completed with a further 10 to be refurbished or replaced.

### Managing demand for services

**Trialled a new chronic care program** in the Toowoomba-Darling Downs region to improve the quality of life and reduce the rate of unplanned hospital admissions for patients with heart disease, Type 2 diabetes and other long-term chronic illnesses. The Linking Chronic Disease Services (LINCS) program, the first of its kind in Australia, is assisting 100 patients through a partnership between health services including Queensland Health, BlueCare, GP Connections (Toowoomba and Darling Downs Division of General Practice) and RHealth (South East Queensland Rural Division of General Practice).

**Provided alternative responses to triple zero callers** who may not have needed an emergency ambulance response or transport to the emergency department, including secondary triage and referral to alternative health care providers. Results showed that on average 30 ambulance transports per week were prevented in the Brisbane area.

**Raised the awareness of safe driving practices and attitudes in young drivers aged 17 to 24 years**, to reduce the risk of road and car crashes and hospital admissions. A total of 34,481 Year 12 students (82.7 per cent of Year 12 cohort) participated in the Roads, Attitudes and Action Planning program in 2009.

### Streamlining the patient journey

**Released the patient flow strategy and diagnostic toolkit** for health service districts to improve the flow of patients from admission to discharge. Hospitals will be able to identify where bottle-necks are occurring, diagnose potential causes and introduce measures to improve patient access and reduce waiting times.

**Assisted people with mental illness and disabilities to transition from hospital to living in the community with support** including providing social housing to 31 people with a spinal cord injury and private home modifications for 36 people through the Spinal Cord Injury Response program.

**Assisted seniors and people with a disability** to remain living in their homes through the Home Assist Secure and Home and Community Care Home Modifications programs. Information was provided on fall prevention and security to 35,014 households, 1442 households were assisted with major home modifications and 48,686 households were assisted with minor home maintenance and modifications.

## Did you know

More than 922,000 Queenslanders were admitted to our public hospitals in 2009–10.

More than 121,900 Queenslanders received elective surgery in a public hospital from June 2009 to June 2010.

More than 1.5 million people presented at Queensland public hospital emergency departments in 2008–09. This was the third highest in the country.

More than 20,000 patients have been treated since Surgery Connect's inception in October 2007.

Since 2005, more than 14,600 doctors, nurses and allied health professionals have been employed by the Queensland Government.



Toward Q2: Tomorrow's Queensland

## Increased funding for emergency departments

A \$230.9 million investment over four years to upgrade and expand emergency departments is helping to reach our Q2 target to have the shortest waiting times in Australia.

Funding has been increased over the next four years to upgrade and expand emergency departments at Logan, Redland, QEII, Caboolture, Ipswich and Toowoomba hospitals, as well as a dedicated paediatric emergency department at the Prince Charles Hospital.

This is in addition to the \$1.403 billion investment in major hospital infrastructure projects in Cairns, Townsville, Mackay, Mount Isa and Rockhampton hospitals delivering more beds and expanded services for local communities.

## Community take advantage of Queensland Ambulance Service's Secondary Triage and Referral Unit

A 75-year-old woman experienced an onset of lower back pain after bending over, which was treated by her GP with the prescription of Voltaren, an anti-inflammatory medication to manage her symptoms. Seven days after the onset, she contacted the Queensland Ambulance Service via Triple Zero complaining again of lower back pain.

The call was transferred to the Secondary Triage and Referral (STAR) Unit where a paramedic was able to investigate and eliminate any symptoms that may be suggestive of a more acute problem and confirming the cause of her complaint, referred her back to the GP for continued management. On follow up by the STAR Unit, she advised that her GP adjusted her medication resulting in reduced lower back pain.

The STAR Unit began on 6 July 2009 in Queensland Ambulance Service's busiest call centres and identifies those incidents that may have an ambulance response safely cancelled as well as those incidents requiring an elevated response.





# FAIR

## Jobless households

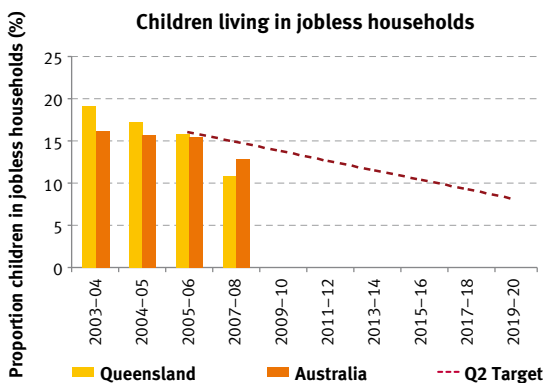
### Target:

Halve the proportion of Queensland children living in households without a working parent

### Measure of progress:

Proportion of children under 15 years living in a jobless household

### Current performance



**Source:** ABS Survey of Income and Housing (ABS Cat. No. 65410.0). The ABS has revised its previously incorrect published figure of 16.2 per cent to 15.9 per cent. This chart represents the annual average decline required over the period to 2020 to achieve the target.

In 2005-06, more than 75,000 (or 70 per cent) of the 107,000 children living in jobless households in Queensland lived with a lone parent. Nearly 70,000 (or 92 per cent) of these children lived with a jobless lone mother with most (approximately 52,000 or 75 per cent) of those children living with mothers aged 25 to 44 years.

The rate of children living in jobless households varies considerably across regions. In 2005-06, one in four children in the Wide-Bay Burnett region lived in a jobless household and one in five children in West Moreton lived in a jobless household.

Between 2005-06 and 2007-08, the proportion of children living in jobless households in Queensland fell from 15.9 per cent (which was above the national average of 15.5 per cent) to 10.9 per cent (below the national average of 12.6 per cent). The rate of children in jobless households is the lowest in Australia with the exception of Western Australia (7.4 per cent) and the

Australian Capital Territory (7.1 per cent). This strong result reflects the robust employment growth over this period.

No new data are available for this target since last year's progress report. The next progress data for 2009-10 is scheduled for release by the ABS in late 2011. However, based on alternative ABS data (ABS 6224.055.001 *Labour Force Status and Other Characteristics of Families* survey), the proportion of Queensland children under 15 years of age living in a household without a working parent decreased from 13.3 per cent in June 2006 to 12.3 per cent in June 2010.

### Achievements and progress toward the targets in the past 12 months

#### Engaging jobless families

##### Delivered the Participate in Prosperity (PiP) program

by providing intensive case management and other assistance to 1626 people from low socio-economic households to help them more easily access government services, develop skills, and ultimately enter the workforce. This includes support for young people leaving out-of-home care, such as foster care, to provide them with the education and training support aimed at actively improving workforce participation.

##### Provided \$37.2 million under the National Partnership Agreement on Homelessness

to help people who are homeless to transition to stable accommodation through new and expanded services and reform activities.

**Commenced Queensland's new kindergarten funding scheme,** including additional subsidies for services in socio-economically disadvantaged and remote areas and targeted subsidies for low income families.

**Increased funding of \$900,000 to Family Intervention Services** to provide critical support to families experiencing crisis and reduce the number of children entering care, bringing the total investment for this service to \$14.1 million in 2009–10.

**Invested \$5.3 million to establish, construct, and maintain Safe Houses** in the Indigenous communities of Aurukun, Doomadgee, Pormpuraaw, Kowanyama, Napranum, Yarrabah and Palm Island to provide a safe place for Indigenous children and young people.

**Commenced establishment of Indigenous coaching and mentoring services** for young people and their families in South West Queensland to reduce the number of children and young people entering the statutory child protection and youth justice systems, as part of the Prevention and Early Intervention Incentives Pool.

**Continued implementation of the Cape York Welfare Reform Trial** and alcohol reform initiatives in discrete Indigenous communities, including funding of parenting services in each of the Cape York Welfare Reform communities and providing ongoing support to the Family Responsibilities Commission.

### Education, training and employment assistance


**Invested \$101 million under the Skilling Queenslanders for Work (SQW) initiative** to give more than 21,000 long-term unemployed and underemployed people job related assistance and training including:

- providing 11,618 people with intensive customised assistance under the Community Employment and Infrastructure Program
- creating 1217 full time jobs through Queensland's Green Army including paid work placements of up to six months and green traineeships of 12 months duration
- assisting 2360 disengaged young people find a path back to work or study through the Get Set for Work program
- providing 403 jobseekers with little or no work experience with opportunities to obtain a paid traineeship through the First Start program.

**Continued delivery of the Logan Beenleigh Young Persons Project** providing services for 97 clients since July 2008. As clients are eligible for two years of service provision, most are still participating in the intervention. Early outcomes data suggests clients are making progress in key issues of concern, including progress toward employment.

**Continued the Indigenous Education Support Structures pilot** operating across five clusters of state schools and across a number of non-state schools to improve the attendance, achievement, and school completion of Indigenous students.





**Commenced the Every Child Counts program and Edmund Rice Bridge Program** to provide innovative models of support and early intervention for young people at risk of disengaging from education and other social connections.

**Coordinated Rapid Response Teams** to support retrenched workers, with a total of 78 per cent of displaced workers who were registered for assistance for 30 days or more returning to work while a further 22 per cent indicated they no longer needed assistance.

**Converted 108 Community Development Employment Projects (CDEP) program positions** to real and sustainable jobs including 61 state government positions and 47 municipal positions. The federal government has converted an additional 111 positions.

### Reforming service delivery

**Delivered a range of events, seminars and workshops to women**, including the first Queensland Indigenous women's gathering, community leadership seminars, and accredited mentoring training for Indigenous women and girls.

**Provided a referral service and information** about community services and government agencies supporting women to 68,500 Queenslanders through Women's Infolink and Find a Service.

**Provided \$11 million for a range of intensive family support programs** for vulnerable families with complex needs including Referral for Active Intervention Services and Specialist Counselling Services.

**Rolled out two joint government regional operation centres** to coordinate Queensland and Australian Government services in six remote communities and implement the Remote Service Delivery National Partnership Agreement.

**Delivered non-clinical community mental health services** through \$28.3 million recurrent funding, including the Time Out Houses pilot to be established in Cairns and Logan, to support young people experiencing early symptoms of mental health problems (as part of the Prevention and Early Intervention Incentives Pool), and the Consumer Operated Services program to provide flexible peer support services to people requiring crisis intervention.

## Marsden Education Association PiP program

Marsden Education Association received \$600,000 over two years under the Participate in Prosperity (PiP) program to assist 120 disadvantaged jobseekers who experience multiple barriers to employment. The project targets jobseekers facing issues that restrict labour market engagement such as inadequate health, housing, education and transport.

The project is providing jobseekers from Inala and Carole Park, and their families, with intensive case

management and a range of services including life skills and personal development training, literacy and numeracy training and basic information technology skills training. Participants can also access up to \$1000 to assist them with childcare, respite care, clothing, transport and health services.

Within the first 12 months of the two-year project 18 per cent of participants have already found employment and 56 per cent are undertaking training.



Toward Q2: Tomorrow's Queensland

Jobless households

# FAIR

## Volunteering

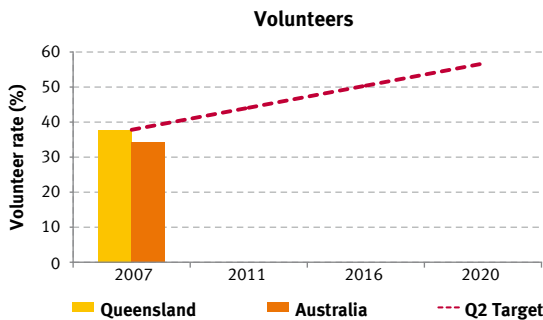
### Target:

Increase by 50 per cent the proportion of Queenslanders involved in their communities as volunteers

### Measure of progress:

Rates of volunteering

### Current performance



Source: ABS Voluntary Work Australia Survey 2006. This chart shows the increase required to achieve the target by 2020.

Volunteering is an essential contributor to the strength and resilience of our communities. People who volunteer make an enormous contribution to the cultural, social and economic life of our state. Many of our charitable organisations and community groups would not be able to operate if volunteers didn't give freely of their time and skills.

Data on the target measure is collected every five years by the ABS. The most recent data collection was done by the ABS in 2006 and the next data collection will be available in late 2011. In 2006, 37.8 per cent of Queenslanders volunteered, well above the national average of 34.1 per cent and second only behind the Australian Capital Territory.

Alternative data sources, such as the Queensland Household Survey and the Volunteering Queensland data, while not directly comparable to the ABS data, allow for more regular reporting, contributing to a clearer view of volunteering trends in Queensland, including informal volunteering activity.

The most recent Queensland Household Survey found that between November 2008 and November 2009, two-thirds (67.6 per cent) of the estimated 3,209,669 adults aged 18 years and over in Queensland volunteered for one or more organisations or provided unpaid help to a person other than a relative.

Volunteering Queensland data show that between July 2009 and June 2010, 5321 people registered their interest in volunteering and 209 organisations sought volunteers through Volunteering Queensland's VolBase.

### Achievements and progress toward the targets in the past 12 months

#### Supporting and promoting volunteers and volunteering

**Commenced the Queensland Ready Reader program** providing \$1.4 million in additional funding over four years from 2009–10 to support the recruitment and training of 3000 volunteers to provide reading support to Queensland primary school children. In 2009–10, 110 volunteers were recruited and trained.

**Funded eight volunteering programs** across government to assist volunteers to gain formal qualifications.

**Skilling Solutions Queensland** undertook a number of marketing activities to promote recognition of prior learning to the volunteering sector.

**Implemented the Corporate Partnership Strategy** and developed 23 corporate volunteering partnerships.

**Created a new 'Sport and Recreation' category** in the 2010 Queensland Young Volunteer Awards. Overall, 104 nominations were received, of which 21 were for the new category.

**Announced the Regional Arts and Culture Awards**, including an award for volunteers who have made an outstanding contribution to arts and culture in regional communities. The awards will be held as part of the 2011 Queensland Regional Arts and Culture Conference.

**Provided funding of \$300,000 to support Queensland Water and Land Carers (QWaLC)**, which administers 320 natural resource management groups and 35,000 volunteers in the landcare sector, including Green Nomads, a new casual environmental volunteering placement program championed by QWaLC.

**Expanded the Get Involved website** as a government portal for volunteering.

### Building a strong and sustainable base

**Developed a stand-alone website** to support the recruitment of volunteers in sport and recreation.

**Developed a Tourism Volunteering portal** in partnership with Volunteering Queensland to promote volunteering opportunities in the tourism sector.

**Trained 84 Volunteer Community Educators (VCEs)**, with a further 105 pending confirmation or training. VCEs are roles within the Rural Fire Service (RFS) that provide bushfire and general fire safety community education messages to the public in regional and rural Queensland.

**Approved 1192 foster carers** including 59 foster carers from Aboriginal and Torres Strait Islander backgrounds.

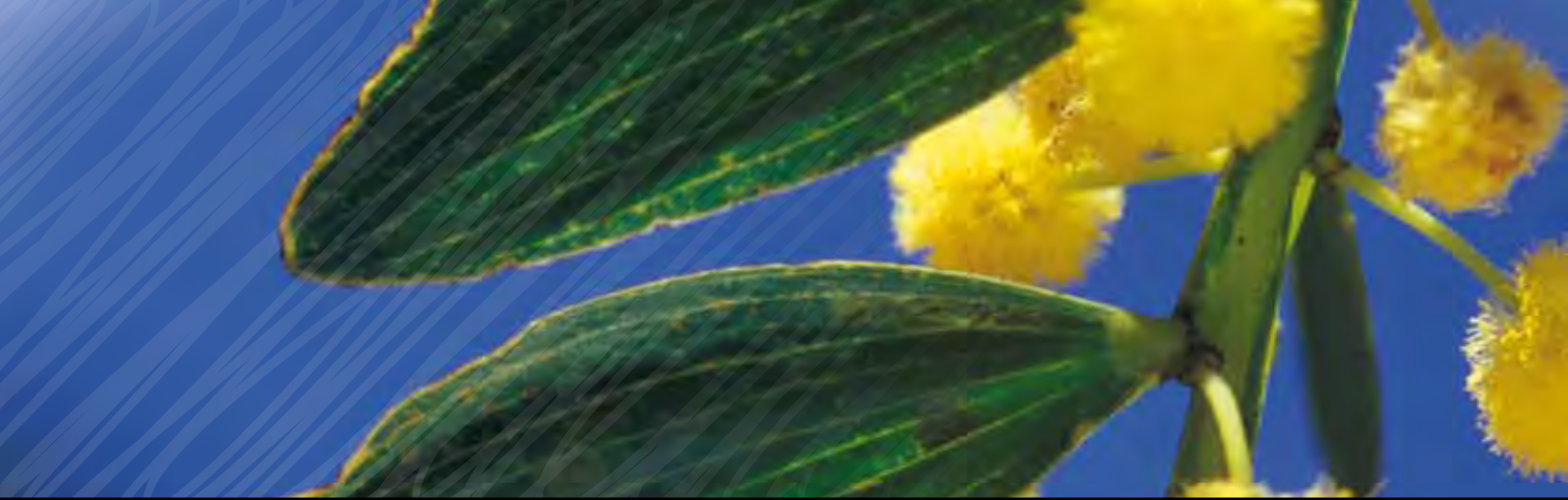
**Launched the Volunteer Management Strategy 2009–2013**, which consists of 53 initiatives focused on strengthening volunteer management in terms of recruitment, retention, support, and recognition.

**Implemented the Support our Heroes campaign**, which aims to boost volunteer numbers and help communities prepare for natural disasters.

**Conducted 22 Get Active Queensland accreditation program events** across the state, with 2636 teachers and teacher-aides engaging in 212 sports workshops or accreditation courses. Ninety-three per cent of participants indicated they used the program in a volunteer capacity.

**Increased the number of community signing sites and the involvement of volunteer Justices of the Peace.** The number of community signing sites increased from 127 to 140, while the total number of hours increased from 57,000 hours to 60,800 hours. The number of Justice of the Peace volunteers increased from 2200 to 2500.





### Increase participation opportunities for under-represented groups

**Delivered training to 12 remote Indigenous communities** through the Remote JP Court Program. Nine discrete Indigenous communities regularly conduct court hearings.

**Launched the *Experiencing Volunteering* DVDs** on the Department of Communities' website promoting the stories of volunteers from various backgrounds and of various ages.

**Conducted the *Performance Writing for Radio* course**, training 20 volunteer Indigenous students and community workers to create radio plays for broadcasting in Brisbane, Cape York and other regional areas in Queensland.

**Developed and distributed new resources** to assist organisations which use volunteers to recruit, support and retain volunteers from under-represented groups.

## Did you know

Two-thirds of adults in Queensland volunteered for an organisation or helped a person other than a relative.

### Q2 Partners

- Lifeline Community Care Queensland
- Volunteering Queensland
- Surf Life Saving Queensland
- U3A Online
- U3A Network – Queensland
- Life Stream Foundation

### Queensland Fire and Rescue Service (QFRS) Rural Operations Senior School Program (Kilcoy Trial)

In 2009, Rural Operations formed a partnership with the Department of Education and Training to provide students at Kilcoy State High School an opportunity to participate in Certificate II in Public Safety (Firefighting Operations). To undertake the program, Year 11 and 12 students (over the age of 16) are required to join the closest Rural Fire Brigade as a Registered Junior.

The QFRS Rural Operations Caboolture Area Office has led the trial, resulting in an extremely high interest

in the program when it was discussed with senior students at the high school. Nine students have enrolled and are partaking in the training at the Kilcoy Fire Station to achieve this certification.

Six rural stations (Villeneuve, Hazeldean, Mt Kilcoy, Stoney Creek, Mt Mee and Stanmore) have benefited from this program as all the students have joined their local brigade and, in addition to their studies, they are participating in the training offered at brigade level as well as attendance at community events.

A 'how to' guide, fact sheet and Area Office Business Rule have been developed to assist this program and will be rolled out by other Rural Operations Area Offices with the support of local brigades.



Toward Q2: Tomorrow's Queensland

