



Growth Management Queensland



Northern Gold Coast coordinated social infrastructure strategy 2011–2021

Department of Local Government and Planning and
Gold Coast City Council

September 2011

Growth Management Queensland

The state government, through Growth Management Queensland in the Department of Local Government and Planning, is leading the way with a focused approach to managing growth. Planning for the future needs of the community is a part of managing population growth. The Northern Gold Coast coordinated social infrastructure strategy provides a coordinated plan from 2011–2021 for social infrastructure provision for the high-growth corridor of the northern Gold Coast area, one of the fastest growing areas in Queensland. The strategy aims to coordinate social infrastructure planning between Gold Coast City Council and relevant state and Australian Government agencies. It is a joint project between Department of Local Government and Planning and Gold Coast City Council and builds upon extensive social infrastructure planning work developed by the council in its northern growth corridor.

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Acknowledgments

The Northern Gold Coast coordinated social infrastructure strategy 2011–2021 is a joint project of the former Queensland Department of Infrastructure and Planning (now known as the Department of Local Government and Planning) and Gold Coast City Council, which jointly funded development of the strategy.

The Department of Local Government and Planning led preparation of the strategy and sponsored an officer from the Queensland Department of Communities to assist with this task for a three-month period toward the end of the project.

Preparation of the strategy was overseen by the strategy project board and supported by a technical working group comprising representatives from Gold Coast City Council and the following Queensland and Australian Government agencies:

Australian Government

Department of Education Employment and Workplace Relations
Department of Families, Housing, Community Services and Indigenous Affairs
Department of Health and Ageing
Department of Human Services
Department of Immigration and Citizenship
Department of Infrastructure, Transport, Regional Development and Local Government

Queensland Government

Department of Communities
Department of Community Safety
Department of Education and Training
Department of Employment, Economic Development and Innovation
Department of Local Government and Planning
Department of Justice and Attorney-General
Department of Public Works
Department of the Premier and Cabinet
Queensland Health
Queensland Treasury, including Office of Economic and Statistical Research
Queensland Police Service

Many members of the technical working group made substantial contributions to the development of the strategy relating to their portfolios.

In addition to the technical working group member agencies, the Translink Transit Authority, Queensland Department of Transport and Main Roads and Queensland Department of Environment and Resource Management also contributed to the strategy.

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Government agency acronyms and abbreviations

Commonwealth Department of Education Employment and Workplace Relations	DEEWR
Commonwealth Department of Families, Housing, Community Services and Indigenous Affairs	FaHCSIA
Commonwealth Department of Health and Ageing	DOHA
Commonwealth Department of Human Services	DHS
Commonwealth Department of Immigration and Citizenship	DIAC
Commonwealth Department of Infrastructure, Transport, Regional Development and Local Government	DITRDLG
Council of Australian Governments	COAG
Gold Coast City Council	GCCC
Gold Coast Institute of TAFE	GCIT
Queensland Department of Communities	DoCs
Queensland Department of Community Safety	DCS
Queensland Department of Education and Training	DET
Queensland Department of Employment, Economic Development and Innovation	DEEDI
Queensland Department of Environment and Resource Management	DERM
Queensland Department of Local Government and Planning	DLGP
Queensland Department of Justice and Attorney-General	JAG
Queensland Department of Public Works	DPW
Queensland Department of Transport and Main Roads	TMR
Queensland Government Office of Economic and Statistical Research	OESR
Queensland Health	Qld Health
Queensland Police Service	QPS
Translink Transit Authority	TTA

1. Introduction and background

The Northern Gold Coast coordinated social infrastructure strategy 2011–2021 (the strategy) provides a framework to plan and deliver social infrastructure (services, programs and facilities) across all levels of government in a coordinated approach for the fast growing population in the Northern Gold Coast area until 2021.

The strategy is a joint project of the Queensland Department of Local Government and Planning and the Gold Coast City Council. It builds on Gold Coast City Council's previous social infrastructure planning work in its northern growth corridor.¹ The strategy also considers opportunities to partner with non-government (community and private sector) organisations in the planning and delivery of social infrastructure.

While the strategy will contribute to coordinated social infrastructure planning and delivery, it will also inform detailed planning and future investment across participating agencies. Any subsequent capital and operational funding requirements will be subject to relevant budget and funding decision processes.

The study area covers the Southport principal activity centre, Nerang and Helensvale major activity centres and the northern growth corridor, centred around the future major activity centre of Coomera. This area is projected to grow by 68 per cent from around 207 000 residents in 2006 to over 348 900 by 2021. By 2031 it is expected to exceed 430 000 residents.

The strategy is developed under the regional planning framework set out in the *South East Queensland (SEQ) Regional Plan 2009–2031*, which seeks to 'plan and coordinate the effective and timely provision of social infrastructure in South East Queensland'². Developing the strategy within a regional planning framework strengthens opportunities to work across government and link to implementation mechanisms and opportunities within urban and regional planning processes.

The scale of growth and pattern of urban development outlined in the SEQ Regional Plan presents complex challenges and opportunities for delivering social infrastructure in Northern Gold Coast. Supporting communities in changing urban environments with growing demand for social services, programs and facilities will include:

- existing regional activity centres such as Southport and Nerang, where population and densities will increase
- broad hectare development in the northern growth corridor
- future high intensity mixed use development in Coomera town centre, which will be positioned around the Coomera rail station and integrate multiple transit modes.

1.1 Planning approach, scope and engagement

The strategy was developed by a technical working group and overseen by the strategy project board comprising representatives from agencies across the three levels of government. Analysis for the strategy was decentralised across these agencies based on infrastructure delivery and planning themes. One agency was responsible for leading each theme and engaging relevant officers from other agencies in their analysis, with some assistance and guidance from the Department of Local Government and Planning (refer to Table 1, page 7). Lead agencies made recommendations to the Department of Local Government and Planning about actions and other relevant information to be included in the strategy. This information was presented to the project board for consideration and integrated into the coordinated actions listed in sections 3 to 15.

What is social infrastructure?

Social infrastructure³ is described in the SEQ Regional Plan as 'the community facilities, services and networks that help individuals, families, groups and communities meet their social needs and maximise their potential for development, and enhance community wellbeing. They include:

¹ The Draft Northern Growth Corridor Social Infrastructure Plan 2021 was prepared by Gold Coast City Council in partnership with the Northern Gold Coast Communities for Children Initiative (funded by the Commonwealth Government) and with support and input from Queensland Department of Communities and Andrea Young Planning Consultants. It is available at www.goldcoast.qld.gov.au.

² Queensland Department of Infrastructure and Planning 2009, South East Queensland Regional Plan 2009–2031, p. 130.

³ Queensland Department of Infrastructure and Planning 2009, South East Queensland Regional Plan 2009–2031, p. 130.

- universal facilities and services such as education, training, health, open space, recreation and sport, safety and emergency services, religious, arts and cultural facilities, and community meeting places
- life cycle-targeted facilities and services, such as those for children, young people and older people
- targeted facilities and services for groups with special needs, such as families, people with a disability, Aboriginal and Torres Strait Islander peoples and culturally diverse people.⁷

The scope of this strategy is defined as social and community facilities, services and programs and the networks and relationships that are essential for strong, growing communities. Associated issues, including access to transport and economic development, have also been considered with respect to their role in supporting delivery of social infrastructure and facilitating access. The detailed scope of social infrastructure included in the strategy and lead agencies for each theme are listed in Table 1. Refer to Appendix 1—Social infrastructure types in scope for detailed social infrastructure types included in each theme.

Table 1

Social infrastructure planning themes	Lead agency
Health services and facilities —including prevention and early intervention programs and services	Queensland Health
Community support services and programs —individual, family and community support and associated facilities (including prevention and early intervention programs and services)	Queensland Department of Communities
Community building —community development and cultural development	Gold Coast City Council
Supported accommodation, care and respite	Queensland Department of Communities (Disability Services)
Residential and community aged care	Commonwealth Department of Health and Ageing
Education and early childhood services and facilities —including child care	Queensland Department of Education and Training
Housing —social housing, affordable housing and homelessness support	Queensland Department of Communities (Housing and Homelessness Services)
Community spaces and facilities —community centres, multi-tenant human service delivery and cultural facilities (including libraries)	Gold Coast City Council with support from Queensland Department of Communities
Emergency services and facilities	Queensland Department of Community Safety
Justice services and facilities —including police	Queensland Department of Justice and Attorney-General
Recreation —regional and district facilities, physical activity programs and promotion	Queensland Department of Communities (Sport and Recreation)
Regional planning and economic development	Gold Coast City Council

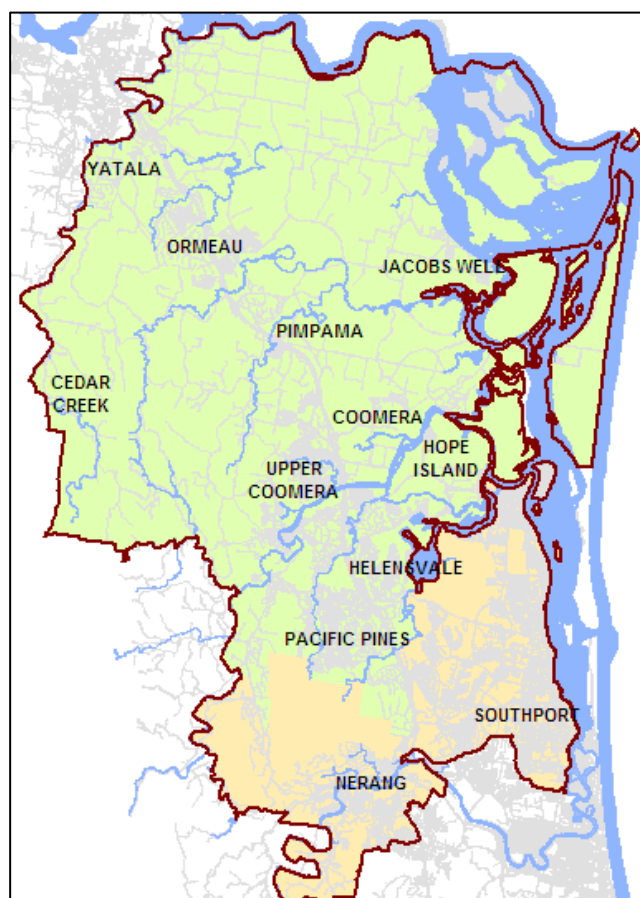
Study area

The study area for the strategy is shown in Figure 1 and includes the following centres, precincts and suburbs: Southport, Coomera, Nerang, Helensvale, Ormeau, Upper Coomera, Pimpama, Oxenford, Hope Island, Runaway Bay, Steiglitz–Jacobs Well, Pacific Pines, Yatala and the Gold Coast Health and Knowledge Precinct. Analysis of the demographic information in the strategy is presented separately for the northern growth corridor centred around Coomera⁴ (shown in green below) and the Southport–Nerang corridor⁵, which report vastly different demographic characteristics.

⁴ The northern growth corridor comprises the statistical local areas of Helensvale, Hope Island, Jacobs Well–Alberton, Kingsholme–Upper Coomera, Ormeau–Yatala, Oxenford–Maudsland, Pacific Pines–Gaven and Pimpama–Coomera.

⁵ The Southport–Nerang Corridor comprises the statistical local areas of Biggera Waters–Labrador, Coombabah, Molendinar, Nerang, Paradise Point–Runaway Bay, Parkwood–Arundel and Southport.

Figure 1: Northern Gold Coast coordinated social infrastructure strategy study area (comprised of statistical local area boundaries)



Project methodology

The methodology for developing the strategy was informed by the SEQ Regional Plan Implementation Guideline No 5 – Social Infrastructure Planning (Department of Infrastructure and Planning, 2007) which outlines a planning framework for a range of social infrastructure types including comparative rates of provision (intended as indicative only). While a comparative rate of provision may give an indication of a social infrastructure requirement, further detailed planning is required to determine the best response to meet community needs. Relevant social infrastructure delivery agencies, which can be either Gold Coast City Council, state government or Australian Government agencies, are responsible for determining appropriate social infrastructure delivery.

Key steps in developing the strategy are outlined below:

- establish guiding principles for social infrastructure provision as per the SEQ Regional Plan Social Infrastructure Planning Implementation Guideline
- undertake detailed population and demographic analysis
- within individual themes:
 - review existing social infrastructure planning, research and available data, standards/benchmarks and analysis
 - audit and analyse existing social infrastructure provision
 - identify existing plans for future provision of social infrastructure
 - seek input from non-government social infrastructure providers
 - identify local needs and strengths
 - undertake gap analysis
 - determine infrastructure requirements having regard to projected growth, identified needs and existing/available standards regarding rates of provision

- develop strategy vision and outcomes
- develop objectives, intent statements and activities required to address infrastructure requirements for consideration by the project board
- finalise draft strategy for presentation to Queensland Government and Gold Coast City Council.

Government and non-government organisation engagement

Government agencies were asked to nominate contacts for involvement in the individual themes for the strategy (Table 1). Non-government social infrastructure providers were also invited to express interest in the strategy through key networks and forums, and were asked to nominate the themes in which they had an interest in providing input. Theme leading agencies were responsible for engaging relevant agencies in providing input or participating in the analysis they prepared to inform the strategy. For several themes, this included holding workshops with other government agencies.

The Department of Local Government and Planning and the Department of Communities undertook coordinated engagement with non-government agencies that expressed interest in the strategy to gather their input, which informed the analysis prepared under relevant themes. The strategy has been informed by ongoing community engagement activities of participating government agencies.

1.2 Population and housing characteristics

As mentioned above, there are vast differences in demographic characteristics within the study area. The northern growth corridor is characterised by high proportions of families, children and young people, high levels of motor vehicle ownership and a high proportion of workers travelling outside the corridor to work. The Southport–Nerang corridor is characterised by an older population, a high proportion of single person households and lower incomes compared to the northern growth corridor. Both corridors report increasing housing costs and low housing affordability.

In 2006, the population in Northern Gold Coast was 207 347 residents. It is projected to grow by 141 571 residents (68 per cent) to 348 918 by 2021. Gold Coast City is projected to grow by more than 211 000 residents over the same period. This is a larger increase than any other local government area in Queensland, with the exception of Brisbane City. The study area represents two-thirds of that growth to 2021 and is projected to grow by a further 81 560 residents to 430 478 by 2031 (Table 2).

Within the study area, the largest resident population increases (2006–21) are projected for the statistical local areas of Pimpama–Coomera (37 637), Kingsholme–Upper Coomera (21 528) and Southport (13 240). Pimpama–Coomera is expected to grow by a further 30 887 residents in the following 10 years to 2031. Southport is expected to grow by a further 11 077 residents to reach a population of more than 50 000 by 2031. Helensvale and Nerang are also expected to grow substantially and are projected to reach 37 700 and 41 637 residents respectively by 2031 (Table 3).

Table 2

Northern Gold Coast coordinated social infrastructure strategy study area	Year	Resident population
Estimated resident population, final	2006	207 347
Population projections (a)(b) medium series 2008 edition	2010	249 335
	2011	257 519
	2016	301 423
	2021	348 918
	2026	388 160
	2031	430 478

Source: ABS, *Regional Population Growth* cat. No. 3218.0 (2006 ERP) and OESR 2011 (2011 Edition medium series population projections). See also footnote 6.

Table 3

Region (Statistical Local Areas)	Estimated resident population, final	Population projections (a)	
	2006	2021	2031
Helensvale	15 750	24 425	37 700
Hope Island	5 805	15 547	23 357
Jacobs Well–Alberton	3 145	6 435	7 041
Kingsholme–Upper Coomera	15 509	37 037	37 406
Ormeau–Yatala	11 387	21 338	22 450
Oxenford–Maudsland	12 181	18 472	19 773
Pacific Pines–Gaven	11 800	18 208	19 308
Pimpama–Coomera	5 814	43 451	74 338
Northern growth corridor	81 391	184 914	241 374
Biggera Waters–Labrador	22 306	29 199	33 173
Coomabah	9 911	11 636	12 389
Molendinar	5 998	7 161	7 263
Nerang	25 265	33 079	41 637
Paradise Point–Runaway Bay	17 411	20 809	21 877
Parkwood–Arundel	19 156	22 971	22 541
Southport	25 909	39 149	50 226
Southport–Nerang corridor	125 956	164 004	189 105
NGC study area	207 347	348 918	430 478
Gold Coast City (b)	466 433	677 929	798 417
South East Queensland (c)	2 705 705	3 729 934	4 393 841
Queensland	4 090 908	5 588 617	6 592 857

Source: ABS, *Regional Population Growth* cat. No. 3218.0 (2006 ERP) and OESR 2011 (2011 Edition medium series population projections).⁶

Note: minor discrepancies between the sum of statistical local areas and totals for Northern growth, Southport–Nerang Corridor and NGC Study Area are due to rounding.

Other demographic and housing characteristics

- 79.9 per cent of households in the northern growth corridor were family households in 2006—very high compared to the Southport–Nerang corridor (61.7 per cent) and Queensland (67.1 per cent).
- 24 per cent of the northern growth corridor population was aged under 15 years in 2006—high compared to the Southport–Nerang corridor (17 per cent) and South East Queensland (20 per cent) (ABS 2006).
- Northern Gold Coast reports high rental costs, with the median weekly rent for houses with three or more bedrooms in 2007 reported at \$350 for the northern growth corridor and \$340 for Southport–Nerang corridor, compared to \$300 for South East Queensland (RTA 2007, cited in PIFU 2008). Median rent for Gold Coast City overall has continued to increase—reported at \$400 per week for three bedroom houses and \$450 for four bedroom houses in June 2011 (RTA 2011).

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(a) ASGC 2010 boundaries for Statistical Local Areas and Gold Coast City Local Government Area.

(b) Gold Coast City Local Government Area.

(c) Brisbane, Gold Coast, Sunshine Coast and West Moreton Statistical Divisions.

Note: Areas smaller than a local government area (LGA) have received their share of growth based on information about broadacre land supply, vacant lots and infill and redevelopment potential, and their expected dwelling densities. This information is generally available for the period covered by the Council's current planning schemes. The population projections for sub-LGA levels are therefore less reliable beyond ten years from the first projection year. The projections are for permanent residents, and do not include visitors or temporary residents. Statistical local area population projections are constrained to the Queensland Government populations projections by local government area, 2011 edition (medium series).

- In 2007, only about one per cent of house sales in the northern growth corridor, the Southport–Nerang corridor and Gold Coast City were within the price range of the average first home buyer (in contrast to 34 per cent for Queensland) (PIFU 2008).
- Results are more varied for attached and semi-detached dwellings – northern growth corridor (29 per cent) is still lower than Queensland (34 per cent) and Southport–Nerang corridor (36 per cent) (PIFU 2008).
- From 2001–2006, the Northern Gold Coast reported high levels of domestic inward migration from outside Queensland (21 857) and outward migration to other states and territories (7 306). This is a net increase of 14 551 people to the Northern Gold Coast from other states and territories – very high compared to the net increase from the balance of Gold Coast City (4338 people), Brisbane City (1316 people) and the balance of Queensland (683 people).
- 69 per cent of dwellings in the northern growth corridor had two or more motor vehicles in 2006 – very high compared to the Southport–Nerang corridor (48.5 per cent) and South East Queensland (53.8 per cent) (ABS 2006).

1.3 Overview of current provision in key centres

Southport is the principal regional activity centre in the study area for the strategy, and is the main centre for health and community services, training and tertiary education and justice services in Northern Gold Coast.

Existing social infrastructure in Southport includes:

- the Gold Coast Hospital Southport Campus and associated specialist and community health services
- Griffith University Gold Coast campus
- Gold Coast Institute of TAFE
- a range of human services and community support programs
- state high schools and primary schools
- community and cultural facilities including the Southport Library and Southport Community Centre
- emergency services
- Southport Police Division
- the Southport Courthouse and associated services
- Southport Broadwater Parklands
- recreation facilities including sports fields and aquatic facilities.

Key social infrastructure in Runaway Bay includes community and cultural facilities including the Runaway Bay Library and Community Centre, emergency services, Runaway Bay Police Division and recreation facilities including sports fields, indoor courts and cycling facilities.

Nerang is a major regional activity centre. Existing social infrastructure includes community and cultural facilities, a state high school and primary schools, the North Gold Coast Early Years Centre, community services and programs including the Nerang Police Division, and recreation facilities including sports fields, aquatic and cycling facilities.

Helensvale is a major regional activity centre. Existing social infrastructure includes a state high school and primary school, community and cultural facilities including Helensvale Library, Helensvale Community Health Centre, other community support programs and services, emergency services, and recreation facilities including sports fields and an aquatic facility.

Coomera is a future major regional activity centre. While existing social infrastructure provision is limited, a number of regional facilities and services are proposed for Coomera Town Centre. Existing social infrastructure includes a state primary school, Coomera Police Division, some community services and programs and the Coomera Sports Park.

Other key suburbs in the northern growth corridor

State primary and high schools are provided across the northern growth corridor, including new schools in Pacific Pines, Ormeau and Upper Coomera (opened in 2008 and 2009). There are limited community and cultural facilities in Pimpama, Upper Coomera, Oxenford, Jacobs Well, Pacific Pines and Coomera.

Council's new Upper Coomera Community Hub is expected to be completed in 2013. There are community police beats in Pacific Pines, Jacobs Well and Ormeau. Existing recreation facilities include sports fields and courts in Ormeau, Jacobs Well, Oxenford and Pacific Pines.

Some community support programs and services are operating in the northern growth corridor, including some delivered as outreach/satellite services from Nerang, Southport or other centres in Gold Coast City. Space for delivery of community activities and human services is an identified issue in the northern growth corridor and is addressed in the strategy.

Other social infrastructure is provided in some suburbs throughout the study area, including schools, community police beats, community support services, community and cultural facilities, aged care and recreation facilities and programs. Parts of Northern Gold Coast are also serviced by social services, programs and facilities located in centres outside the study area, such as the Gold Coast Arts Centre, the Gold Coast Hospital Robina Campus and government services in Beenleigh.

1.4 Policy context

As a joint project of the Queensland Government and Gold Coast City Council, there are four key documents that provide the overarching policy direction for this strategy:

- Toward Q2: Tomorrow's Queensland outlines current and future challenges and aspirations for Queensland to 2020.⁷
- *The South East Queensland Regional Plan 2009–2031* provides the regional planning framework under which the strategy is being developed.⁸
- Gold Coast City Council's Bold Future Vision outlines council's and the city's vision for 2040 and sets targets for the city to achieve its vision.⁹
- *Shaping Tomorrow's Queensland: A response to the Queensland Growth Management Summit*.

The Australian Government's social inclusion agenda¹⁰ and relevant Council of Australian Governments (COAG) priorities and initiatives have also informed the strategy, including those relating to strategic planning frameworks and metropolitan planning arrangements, education and early childhood development, health, employment and workforce capacity, housing and homelessness.

Key themes identified in policy across all levels of government¹¹ that have informed the strategy include:

- maximising and removing barriers to civic participation
- focusing on early childhood, prevention and early intervention
- delivering a continuum of universal and targeted services to meet community needs
- planning and coordinating effective and timely provision of social infrastructure
- integrating and coordinating¹² approaches to social infrastructure delivery, including through co-location of facilities and services in activity centres, hubs and precincts
- increasing the supply of social housing, promoting housing diversity and maximising the supply of affordable housing.

⁷ Queensland Department of the Premier and Cabinet 2008.

⁸ Queensland Department of Infrastructure and Planning 2009. The North East Gold Coast land use, economic and infrastructure strategy informed the South East Queensland Regional Plan in Northern Gold Coast.

⁹ Gold Coast City Council 2009a.

¹⁰ Commonwealth of Australia 2008.

¹¹ Queensland Department of the Premier and Cabinet 2008; Queensland Department of Infrastructure and Planning 2009; Gold Coast City Council 2009a; Gold Coast City Council 2009b; Commonwealth of Australia 2008; Queensland Health 2008; Queensland Government 2006; Queensland Department of Housing 2008; Queensland Department of Infrastructure 2007; Queensland Department of Communities 2007a; Queensland Department of Communities 2007b.

¹² See Department of Infrastructure and Planning 2007, p. 48 for further information regarding co-locating compatible uses.

2. Vision

In 2021, Northern Gold Coast has the social infrastructure (services, programs and facilities) to support a vibrant inclusive community.

2.1 Outcomes

To achieve this vision by 2021, the strategy seeks to achieve the following outcomes:

- The community is connected through public transport, communication and social networks.
- A safe and caring community is achieved with support for those who need it.
- Social infrastructure contributes to healthy and safe environments—encouraging physical and cultural activity, community participation and healthy connected lifestyles.
- A continuum of services, facilities and programs become available as communities develop, including prevention, early intervention and support in times of crisis.
- A diverse mix of housing options is provided, including affordable housing and universally designed housing.
- Local people are involved in the life of their communities.
- Quality education and training is available for everyone.
- All people in our diverse community can easily access services, programs and facilities.
- Social infrastructure supports diversity and plays a strong role in preventing and addressing disadvantage.
- Social infrastructure contributes to a robust and diverse economy.
- There are opportunities for nature-based activities that support Northern Gold Coast residents and visitors to explore and care for our natural areas.

3. Governance and operational considerations

Objectives	Intent
Coordinate planning and delivery of social infrastructure in Northern Gold Coast on an ongoing basis.	<p>Establish governance and operational arrangements to oversee, lead and provide technical support for coordination of social infrastructure planning and delivery in Northern Gold Coast.</p> <p>Enable and support the strategy to be a live document that incorporates new information and strategies, and changing needs as they emerge.</p> <p>Continue and coordinate stakeholder engagement in planning and delivery of social infrastructure—undertake joint engagement and information programs across agencies and levels of government, where appropriate.</p>
Locate (accommodate) government services where appropriate to maximise their capacity to service the community.	Identify demand for government agency office requirements in the study area as soon as possible to maximise opportunities for service delivery, and the benefits of potential co-location ¹³ and integrated service delivery to meet the needs of the growing population.
Actions	
3.1 Report to the Growth Management Chief Executive Officer Committee and the Growth Management Cabinet Committee (as required) on implementation progress and issues.	<p>Lead agency: DLGP</p> <p>Contributing partners: DEEWR, FaHCSIA, DOHA, DIAC, DITRDLG, Centrelink/DHS, GCCC, DCS, DET, DEEDI, DERM, JAG, DPW, TMR/TTA, DoCs, Qld Health, QPS</p> <p>Performance indicators and timing: Report to Growth Management Chief Executive Officer Committee December 2011</p>
3.2 Review membership of the Northern Gold Coast Coordinated Social Infrastructure Strategy (NGCCSIS) project board to evolve into an Implementation Committee to lead and oversee coordination of social infrastructure planning for Northern Gold Coast. Report on implementation progress to central offices of Queensland Government agencies and provide advice on reporting to the Growth Management Chief Executive Officer Committee.	<p>Lead agency: GCCC and DLGP</p> <p>Contributing partners: DoCs, Commonwealth Government representatives</p> <p>Performance indicators and timing: Establish Implementation Committee, November 2011, meeting twice each year or as required</p>
3.3 Link with existing local coordination mechanisms to support implementation of the strategy, including the Gold Coast Regional Managers Coordination Network and the Regional Development Australia Gold Coast Committee.	<p>Lead agency: DoCs</p> <p>Contributing partners: DEEWR, FaHCSIA, DOHA, DIAC, DITRDLG, Centrelink/DHS, GCCC, DCS, DET, DEEDI, DERM, DLGP, JAG, DPW, TMR/TTA, Qld Health, QPS</p> <p>Performance indicator timing: Local coordination requirements identified in NGCCSIS implementation planning January – March 2012</p>

¹³ See Department of Infrastructure and Planning 2007, p. 48 for further information regarding co-locating compatible uses.

3.4 Establish an ongoing data management system/process for social services, facilities and programs in Northern Gold Coast—build on baseline data collated for this strategy, and other existing data sets (such as the Australian Early Development Index) (SEQ Regional Plan 6.1.4).	Lead agency:	DoCs
	Contributing partners:	GCCC, FaHCSIA, OESR, Qld Health
	Performance indicators and timing:	Update and confirm baseline data to inform evidenced-based planning for human services and community programs March–June 2012. Identify system requirements in implementation planning June 2012.
3.5 Monitor progress in implementing Northern Gold Coast Coordinated Social Infrastructure Strategy actions.	Lead agency:	GCCC and DLGP
	Contributing partners:	GCCC, DCS, DET (including Office for Early Childhood Education and Care), DEEDI, JAG, DoCs, OESR, Qld Health, QPS, TTA, Local Disaster Management Group (chaired by GCCC)
	Performance indicators and timing:	Annual report to NGCCSIS Implementation Committee
3.6 Consider viability of providing space for social infrastructure when developing, redeveloping or disposing of government facilities and land ¹⁴ , for example, opportunities in nodes along transit corridors. Include consideration of provision for: <ul style="list-style-type: none"> human services and community programs affordable housing and social housing (where appropriate). 	Lead agency:	DLGP and GCCC
	Contributing partners:	GCCC, DCS, DET, DEEDI, DERM, DLGP, JAG, DPW, TMR/TTA, DoCs, Qld Health, QPS
	Performance indicators and timing:	Requirement to consider space for social infrastructure in place for Queensland Government and Gold Coast City Council, December 2011

Notes

The Implementation Committee will act as an advisory group for reporting to the Growth Management Chief Executive Officer Committee and may inform:

- governance and operational structures/activities of the Queensland Government Social Development Cluster
- consideration of possible place-based funding initiatives
- infrastructure investment decisions across all levels of government.

Through ongoing coordination, government agencies will ensure that:

- information required to monitor social infrastructure delivery for Northern Gold Coast is collected and maintained
- service planning and development is informed by local trends and information
- local and regional administrative data is shared across government to inform service planning and development
- where appropriate, engagement and planning will be coordinated through the Gold Coast Regional Managers Coordination Network to facilitate and support:
 - collaborative and integrated work between government and NGOs for planning and delivery
 - strategic planning for coordinated/integrated delivery among social infrastructure providers, including informing how non-government agencies respond to growth set out in the SEQ Regional Plan
 - identification of referral pathways, likely service flows and regionally specific service system issues.

Each relevant government agency will distribute the approved strategy to its own internal and external stakeholders and engage in discussion with stakeholders to inform ongoing implementation and review of the strategy, and to leverage opportunities for collaboration and joint initiatives. Consideration of accommodation for government services is ongoing. The Queensland Department of Public Works is undertaking a review of government office accommodation for the Gold Coast.

¹⁴ Queensland Department of Infrastructure and Planning, SEQ Regional Plan 2009–2031, 2009, page 130 and 95.

4. Urban and regional planning

Objectives	Intent						
<p>Ensure that social infrastructure development contributes to transit oriented and mixed use outcomes in existing and new communities in Northern Gold Coast.¹⁵</p> <p>Enhance and manage land use planning processes to support and encourage delivery of social infrastructure.</p> <p>Create safe, accessible and vibrant environments, centres and precincts—contributing to better quality of life for people in Northern Gold Coast.</p>	<p>Plan and deliver social infrastructure in sequence with residential and other development.</p> <p>Identify and manage impacts of social infrastructure development.</p> <p>Assess the social and health impacts of major developments to identify social infrastructure-related opportunities and requirements, including retaining and increasing affordable housing options where appropriate.</p> <p>Manage development to minimise the potential adverse impacts of natural hazards, including the projected effects of climate change, on people, property and the environment.</p> <p>Design and manage social infrastructure to create healthy, inclusive and safe places that encourage social interaction and physical activity.</p> <p>Place key social infrastructure as prominent anchors that lead development and activate centres, precincts and corridors—creating high quality public spaces (SEQ Regional Plan 8.3.2).</p> <p>Review land use provisions and levels of assessment in the Gold Coast Planning Scheme to encourage social infrastructure in appropriate locations.</p> <p>Support and encourage the development industry to add value to the social infrastructure network for Northern Gold Coast.</p>						
<p>Develop diverse and inclusive neighbourhoods¹⁶.</p>	<p>Plan and manage residential development to provide a diverse choice of housing types (SEQ Regional Plan 8.5) and tenure in Northern Gold Coast to accommodate all people, including people with specific needs and low to moderate income households, and to allow residents whose housing needs change as they get older to move to appropriate housing within their own community—facilitating ageing in place.</p> <p>Ensure that affordable and social housing is provided in well-served, accessible locations.</p>						
<h3>Actions</h3>							
<p>4.1 Review the Gold Coast Planning Scheme to ensure it contributes to effectively advancing good social infrastructure outcomes and housing affordability.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>GCCC</td> </tr> <tr> <td>Contributing partners:</td> <td>DLGP, DoCs, Qld Health, DCS, DET, FAHCSIA</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Social infrastructure planning and provision and related issues are addressed in review of Gold Coast Planning Scheme by 2012</td> </tr> </table>	Lead agency:	GCCC	Contributing partners:	DLGP, DoCs, Qld Health, DCS, DET, FAHCSIA	Performance indicators and timing:	Social infrastructure planning and provision and related issues are addressed in review of Gold Coast Planning Scheme by 2012
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Contributing partners:	DLGP, DoCs, Qld Health, DCS, DET, FAHCSIA						
Performance indicators and timing:	Social infrastructure planning and provision and related issues are addressed in review of Gold Coast Planning Scheme by 2012						
<p>4.2 Progress infrastructure planning (including agreements, where appropriate) for early identification and release of land or space for community facilities to ensure timely and efficient delivery of key regional community facilities in Northern Gold Coast, including, but not limited to, in Coomera Town Centre.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>GCCC</td> </tr> <tr> <td>Contributing partners:</td> <td>DLGP, DoCs, JAG, Qld Health, developers</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Ongoing. Relevant statutory processes include provision for timely delivery of key regional community facilities</td> </tr> </table>	Lead agency:	GCCC	Contributing partners:	DLGP, DoCs, JAG, Qld Health, developers	Performance indicators and timing:	Ongoing. Relevant statutory processes include provision for timely delivery of key regional community facilities
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Performance indicators and timing:	Ongoing. Relevant statutory processes include provision for timely delivery of key regional community facilities						

¹⁵ Queensland Department of Infrastructure and Planning, SEQ Regional Plan 2009–2031, 2009, page 101.

¹⁶ References to residential development are limited to areas within the urban footprint of the SEQ Regional Plan 2009 – 2031.

4.3 Provide information on projected population growth and other demographic information to social infrastructure agencies across all levels of government and the community and private sectors to support planning and delivery of social infrastructure in sequence with development.	Lead agency:	GCCC
	Contributing partners:	DLGP, DoCs
	Performance indicators and timing:	Summary report prepared and disseminated annually commencing 2011, and as information becomes available
4.4 Provide the strategy, implementation reports and subsequent social infrastructure planning information to the development industry to promote dialogue and partnerships with social infrastructure providers.	Lead agency:	GCCC
	Contributing partners:	DLGP, DoCs
	Performance indicators and timing:	Distribute strategy when publicly available Provide new information through Urban Development Institute of Australia when available

Notes

The notes in this section identify a range of matters to be considered in the review of the Gold Coast Planning Scheme, social infrastructure planning and delivery, and other relevant strategies and policies:

- Promote the critical role of social infrastructure in developing successful and strong communities—activating centres, corridors and precincts, including, but not limited to, central Southport, Nerang, Coomera Town Centre, Helensvale, Ormeau, Upper Coomera, Pimpama, Gold Coast Health and Knowledge Precinct and the light rail corridor.
- Timely provision of social infrastructure in sequence with development (SEQ Regional Plan 8.9; 10.8.1), including consideration in plan-making and through Social and Health Impact Assessment.
- Land use provisions and levels of assessment to encourage social infrastructure (services, programs and facilities) in appropriate locations, including services that are difficult to locate/site, and to discourage incompatible land uses.
- Detailed planning scheme provisions for some specific social infrastructure land uses.
- Standards/criteria for contributed social infrastructure to ensure it provides a real and lasting public benefit, can be replicated, addresses local, district or regional need and adds value to the social infrastructure network.
- Application of the findings and recommendations of the SEQ Outdoor Recreation Strategy.
- Application of development conditions as required by the SEQ Climate Change Management Plan, the Queensland Coastal Plan and State Planning Policy 1/03 Mitigating the Adverse Impacts of Flood, Bushfire and Landslide (including the planned revision of SPP 1/03 when completed).
- Urban permeability—access, connectivity and facilitation of effective emergency response.
- Provision of diverse housing types and affordable housing options for all people, including accommodation for vulnerable households and low to moderate income households and service industry workers close to employment to:
 - ensure planning scheme measures support coordination with Queensland and Australian Government housing policy and initiatives
 - apply State Planning Policy 1/07 Housing and Residential Development to remove barriers to and provide opportunities for a range of housing options
 - apply the Queensland Housing Affordability Strategy
 - consider measures to encourage provision of affordable housing by the private sector and community-based housing organisations in well-served, accessible locations, including considering approaches undertaken in other jurisdictions.

Diverse mix of housing types can include a broad range of options including, for example, loft apartments/'fonzie' flats¹⁷, universal housing, secondary dwellings and dual key dwellings.¹⁸

- Physical design requirements to ensure facilities and spaces:
 - are welcoming places for the whole community that maximise and create opportunities for people to interact with each other and the landscape
 - are fit for purpose and legible so that people understand how they are intended to be used
 - provide universal (dignified and equitable) access in public places, common areas of residential development and in commercial development; including universal access in relation to premises, goods, facilities and services
 - contribute to development of safe and vibrant environments for active and healthy living.

¹⁷ Loft apartment/'fonzie' flat: a one or two bedroom dwelling built above a garage which can be used as a separate dwelling from the main dwelling, e.g. behind a townhouse. They can also be strata titled and sold separately.

¹⁸ Dual key dwellings: dwelling units that can be adapted/converted to two separate self-contained units with different entrances.

Refer to:

- the *Crime Prevention Through Environmental Design Guidelines for Queensland* (Queensland Government 2007)
- *Building Child Friendly Cities: A Framework for Action* (Unicef 2004)
- *Wayfinding Design Guidelines* (Cooperative Research Centre for Construction Innovation 2007)
- equitable access provisions under the *Age Discrimination Act 2004*; the *Disability Discrimination Act 1992* and all relevant delegated/subordinate legislation such as the Disability Standards for Accessible Public Transport and the Disability (Access to Premises—Buildings) Standards (currently draft); and the Australian Human Rights Commission provisions, including the Advisory Notes on Access to Premises (Australian Human Rights Commission 1997; and subsequent notes)
- the *Supportive Environments for Physical Activity and Healthy Eating Project, Phase One: Options Paper* (Pretorius 2008)
- *Healthy Spaces and Places national guide for planning, designing and creating sustainable communities that encourage healthy living* (Healthy Spaces and Places 2009)
- *Transit Oriented Development Guide* (Growth Management Queensland 2010).

Promote the benefits that these design approaches can achieve for the whole community through the Gold Coast Planning Scheme and other relevant policies.

- Consider operational requirements to support implementation of the planning scheme review elements outlined above including:
 - monitoring development assessment in Northern Gold Coast to identify opportunities for social infrastructure provision and negotiating investment
 - identifying options for contributed social infrastructure.

While some government-funded social infrastructure such as court facilities are not subject to development assessment under the Gold Coast Planning Scheme, such development will address the urban and regional planning objectives and intent outlined above.

5. Public transport

Objectives	Intent
Integrate planning and development of social infrastructure with transport network planning in Northern Gold Coast.	<p>Ensure that planning for social infrastructure (services, programs and facilities) across all levels of government and the community and private sectors, and planning for the public transit network in Gold Coast City (including pedestrian and cycle networks) directly inform each other (SEQ Regional Plan 8.9; 12.1).</p> <p>Ensure that planned locations for social infrastructure provide for appropriate access by public transport (SEQ Regional Plan 8.6; 8.6.4).</p>

Actions

5.1 Provide the strategy, implementation reports and subsequent social infrastructure planning information to transport agencies to inform public transit network planning.	Lead agency:	DLGP
	Contributing partners:	GCCC, TMR, TTA
	Performance indicators and timing:	Provide NGCCSIS to transport agencies when publicly available. Provide summary reports annually commencing 2012 and any new information when available
5.2 Provide and promote the TransLink Network Plan as it relates to the Gold Coast and supplementary information to social infrastructure providers to inform their planning.	Lead agency:	TTA
	Contributing partners:	GCCC, DLGP, TMR
	Performance indicators and timing:	Provide the TransLink Network Plan as it relates to the Gold Coast, updates and supplementary information via the Regional Managers Coordination Network (RMCN) when available. RMCN members distribute and promote to non-government providers

Notes

Provision of public transport to facilitate access to social infrastructure (services, facilities and programs) has been raised as a high priority by government and non-government social infrastructure providers. Phase One of the Gold Coast Light Rail Project and associated bus feeder services will improve access to social infrastructure for people in part of Northern Gold Coast. Stage 1 of the project, which is the corridor from Griffith University to Broadbeach, will be operational in January 2014.

Expansion of the public transit network in the northern growth corridor—around Coomera Town Centre and its catchment, and north to Ormeau and employment in Yatala—and improving public transport connectivity for Nerang is critical to create a well-connected Northern Gold Coast with access to social infrastructure.

6. Community facilities

Objectives	Intent								
<p>Grow and activate the network of community facilities to provide space and opportunities for:</p> <ul style="list-style-type: none"> community activities and events integrated provision of human services and support programs. 	<p>Adopt and apply appropriate standards of service for community facilities in Northern Gold Coast to provide for the current and future population, including facilities for integrated human service delivery.</p> <p>Design and activate the network of community facilities to be welcoming spaces for the whole population—accessible, dynamic and flexible to reflect the local population and culture and meet regional, district and local requirements over time.</p> <p>Continue engaging community members and groups in the design and management of community facilities and spaces.</p> <p>Seek and consider opportunities for joint development initiatives and investment in community facilities between all levels of government and the community and private sectors.</p> <p>Locate community facilities in the core of activity centres (where feasible and appropriate) to maximise accessibility to public transport and integration with other centre uses.</p>								
<p>Encourage greater access to school facilities by the community (including sports fields).</p>	<p>Actively support schools to further develop their capacity as assets for their community encouraging:</p> <ul style="list-style-type: none"> community use (use or rent of space) community, private and government investment in partnerships on school sites. 								
Actions									
<p>6.1 Monitor and assess the need for community facilities in Northern Gold Coast. Plan and deliver key community facilities in areas of high population growth in Northern Gold Coast, approved through council and government funding programs.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>GCCC</td> </tr> <tr> <td>Contributing partners:</td> <td>In conjunction with state and Australian Government and non-government organisations.</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Underway. See timing for individual facilities in notes section on the next page</td> </tr> </table>	Lead agency:	GCCC	Contributing partners:	In conjunction with state and Australian Government and non-government organisations.	Performance indicators and timing:	Underway. See timing for individual facilities in notes section on the next page		
Lead agency:	GCCC								
Contributing partners:	In conjunction with state and Australian Government and non-government organisations.								
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<p>6.2 Work with partners to investigate requirements, options and opportunities (including government, community and private sector) for the potential development of two regional community hubs [or multi-tenant centres] for integrated human service delivery in Coomera Town Centre and central Southport.</p> <p>Investigate requirements, options and opportunities for district and local level facilities for integrated human service delivery.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>DoCs</td> </tr> <tr> <td>Contributing partners:</td> <td>GCCC, Qld Health, DPW, JAG, Centrelink/DHS, DET (including Office of Early Childhood Education and Care)</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Community and/or private sector agencies</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Report on requirements, options and opportunities for two regional community hubs for integrated human service delivery completed and presented to the NGCCSIS Implementation Committee July 2012</td> </tr> </table>	Lead agency:	DoCs	Contributing partners:	GCCC, Qld Health, DPW, JAG, Centrelink/DHS, DET (including Office of Early Childhood Education and Care)	Performance indicators and timing:	Community and/or private sector agencies	Performance indicators and timing:	Report on requirements, options and opportunities for two regional community hubs for integrated human service delivery completed and presented to the NGCCSIS Implementation Committee July 2012
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Performance indicators and timing:	Community and/or private sector agencies								
Performance indicators and timing:	Report on requirements, options and opportunities for two regional community hubs for integrated human service delivery completed and presented to the NGCCSIS Implementation Committee July 2012								
<p>6.3 Develop a Northern Gold Coast proposal to set aside space in schools for community use (including support services) to:</p> <ul style="list-style-type: none"> assist schools in their role of supporting students facilitate broader community investment in schools—partnership approach to developing schools as assets for their local/district community facilitate local service delivery. 	<table border="1"> <tr> <td>Lead agency:</td> <td>DET</td> </tr> <tr> <td>Contributing partners:</td> <td>DoCs, Qld Health, GCCC</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Proposal developed 2011</td> </tr> </table>	Lead agency:	DET	Contributing partners:	DoCs, Qld Health, GCCC	Performance indicators and timing:	Proposal developed 2011		
Lead agency:	DET								
Contributing partners:	DoCs, Qld Health, GCCC								
Performance indicators and timing:	Proposal developed 2011								

Notes

Desired delivery timelines listed below are indicative only.

Community/youth centres

Gold Coast City Council has been undertaking a review of the need for community/youth centres in Northern Gold Coast. This work includes needs assessment, demographic projections and consideration of the desired standard of service based on population catchments. Locations for new community centres for Northern Gold Coast have also been identified in the GCCC Priority Infrastructure Plan. The network of community centres scheduled for delivery in the next four to five years include:

- Runaway Bay local youth centre (desired delivery 2012)
- Labrador district community youth centre (desired delivery 2011)
- Ormeau local community youth centre (desired delivery 2012–13)
- Upper Coomera district community youth centre (desired delivery 2013)
- Helensvale district community youth and cultural centre (desired delivery 2012–13).

In addition, a Coomera regional or sub–regional community centre and a Coomera district youth centre are identified in the Coomera Town Centre Structure Plan (GCCC 2010) for desired delivery in the outer years of the strategy.

The Upper Coomera community hub is an integrated facility combining a district community youth centre, a branch library, customer service centre and aquatic facilities. This development also builds on existing park projects in the area, and will activate surrounding open space, parklands and the Yaun Creek corridor.

See also section 12–Recreation for further information regarding aquatic facilities.

Cultural facilities

Scheduled council library developments:

- Helensvale Branch Library extension/relocation (desired delivery 2013)
- New Upper Coomera Community Hub Library (desired delivery 2013)
- Runaway Bay Branch Library extension (desired delivery 2018)
- New Coomera Town Centre Branch Library (desired delivery 2017–18)
- Southport Branch Library extension (desired delivery 2018–19).

A requirement for a regional cultural facility is identified in the Coomera Town Centre Structure Plan to be integrated with the regional community centre or library.

Human service hubs

- Consider co-locating compatible and complementary services to enhance their accessibility to the community and support collaboration and coordinated delivery between government and non-government services.
- Develop facilities and opportunities for integrated human service delivery that provide physical space for outreach/satellite services and incubator space for new developing services.
- Address affordability of service delivery space in development and management of integrated human service facilities.
- Link with the Smart Service Queensland.¹⁹
- Incorporate the requirements for community hubs (multi-tenant centres) for integrated human service delivery that are identified in the Coomera Town Centre Structure Plan and the draft Central Southport Master Plan.

Key centres and suburbs for considering requirements, options and opportunities for district and local level facilities for integrated human service delivery over the life of the strategy include Upper Coomera, Ormeau, Pimpama, Nerang, Helensvale, Pacific Pines, Runaway Bay and the Gold Coast Health and Knowledge Precinct.

¹⁹ Smart Service Queensland coordinates and delivers a range of government services through one point of access.

Working with non-government service providers

When developing the network of community facilities for Northern Gold Coast, it will be important to work with non-government service providers who have or are developing or seeking facilities to:

- integrate with others to facilitate a network approach
- identify opportunities for co-location (where appropriate) and provide space for outreach, including for services for Indigenous people
- inform function, design and connectivity
- identify under-utilised spaces that may present opportunities for social and community service delivery, for example, unlicensed areas adjacent to child care.

School sites

- Decisions about community use of schools are made by school principals on a case by case basis.
- Consider opportunities for developing multi-purpose assets in school sites.
- It is important to ensure that compatibility is considered in locating others' services on school sites, including addressing conflicts through design and management.
- Include school sports fields and recreation facilities in recreation planning for the northern growth corridor.

7. Human services and community support

Objectives	Intent
<p>Continue to develop health and human service planning processes and apply them to inform strategic investment in high growth areas.</p> <p>Monitor and build the capacity of health and human services for Northern Gold Coast. (SEQ Regional Plan 6.1; 6.2; 6.3; 10.8).</p>	<p>In planning and delivery, and in all new funding agreements or initiatives for health and human services and programs, include consideration of:</p> <ul style="list-style-type: none"> • the whole support continuum, including prevention and early intervention elements/initiatives, and associated costs and benefits for communities and governments • requirements for the implementation of community capacity building strategies to support sustainability of funded services in areas where there is limited community capacity • asset/strengths based approaches to building strong communities²⁰ • flexible brokerage funds in services for vulnerable clients, particularly where there is no local emergency relief • resourcing physical space for service delivery, and encouraging provision of space for complementary outreach services. <p>Encourage collaborative and coordinated service delivery that will contribute to improved service delivery in planning and funding information and decision processes.</p> <p>Require funded service providers to make up-to-date information about their services available to their stakeholders.</p> <p>Address service delivery boundary issues that constrain delivery of services.</p> <p>Build the capacity of existing and future general community support services in Northern Gold Coast to support and include people who may be marginalised.</p> <p>Respond to emerging groups in the population across the study area, for example, children, young people, seniors, Indigenous people, emerging migrant groups and other culturally and linguistically diverse communities, where there are particular opportunities and needs relating to delivery of human services and community support programs.</p> <p>Coordinate expansion of community transport services to improve social participation and access to health and human services, including in areas without public transport services (SEQ Regional Plan 12.2.5).</p> <p>Increase volunteer capacity in Northern Gold Coast to assist non-government agencies in addressing community wellbeing (Toward Q2 fair target), including:</p> <ul style="list-style-type: none"> • building the capacity of volunteer committee and board members to meet their responsibilities for managing delivery of services • promoting volunteering opportunities to help facilitate/inform matching of the skills and willingness of volunteers with demand.

²⁰ Asset/strengths based approaches to community building focus on assets and strengths of a community rather than needs, problems, deficits or weaknesses. See <http://www.newcastle.edu.au/research-centre/fac/>

Actions

<p>7.1 Finalise the Gold Coast Health Service District Community Health Services Plan and make it available to inform service delivery partnerships with other human service providers in Northern Gold Coast. Implement the plan in coordination with regional initiatives arising from the report <i>A Healthier Future for all Australians</i> by the National Health and Hospitals Reform Commission (June 2009).</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>Qld Health</td> </tr> <tr> <td>Contributing partners:</td> <td>DoCs, GCCC</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Community Health Services Plan distributed as soon as available. Ongoing collaboration on implementation and integration with emerging initiatives.</td> </tr> </table>	Lead agency:	Qld Health	Contributing partners:	DoCs, GCCC	Performance indicators and timing:	Community Health Services Plan distributed as soon as available. Ongoing collaboration on implementation and integration with emerging initiatives.
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Performance indicators and timing:	Community Health Services Plan distributed as soon as available. Ongoing collaboration on implementation and integration with emerging initiatives.						
<p>7.2 Undertake evidenced-based planning for human services and community programs including priority consideration of:</p> <ul style="list-style-type: none"> • services to support vulnerable young people, including accommodation options • domestic violence services • community support services • counselling services, including financial counselling • prevention and early intervention services to support people to maintain their accommodation and avoid homelessness. <p>Work with partners (government, community and private sectors) to develop business cases for investment in human services and community programs, as required and appropriate.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>DoCs</td> </tr> <tr> <td>Contributing partners:</td> <td>Qld Health, DET, DCS, FaHCSIA, JAG, GCCC, Centrelink/DHS, DOHA</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Develop planning methodology in collaboration with contributing partners and present to NGCCSIS Implementation Committee March – September 2012. Report annually to Queensland Government through the NGCCSIS Implementation Committee.</td> </tr> </table>	Lead agency:	DoCs	Contributing partners:	Qld Health, DET, DCS, FaHCSIA, JAG, GCCC, Centrelink/DHS, DOHA	Performance indicators and timing:	Develop planning methodology in collaboration with contributing partners and present to NGCCSIS Implementation Committee March – September 2012. Report annually to Queensland Government through the NGCCSIS Implementation Committee.
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Performance indicators and timing:	Develop planning methodology in collaboration with contributing partners and present to NGCCSIS Implementation Committee March – September 2012. Report annually to Queensland Government through the NGCCSIS Implementation Committee.						
<p>7.3 Develop and support projects to enhance understanding and competency of government and non-government service providers to deliver services to people who may be marginalised, including people with disabilities, Indigenous people, people from culturally and linguistically diverse backgrounds and people with mental health issues.</p> <p>Facilitate joint training across professions, agencies and government and non-government agencies.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>DoCs</td> </tr> <tr> <td>Contributing partners:</td> <td>GCCC, DET, FaHCSIA, JAG, Qld Health, Centrelink/DHS</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Key projects identified through implementation planning and project proposals developed by July 2012. Ongoing reporting to the NGCCSIS Implementation Committee on development of projects by partner agencies</td> </tr> </table>	Lead agency:	DoCs	Contributing partners:	GCCC, DET, FaHCSIA, JAG, Qld Health, Centrelink/DHS	Performance indicators and timing:	Key projects identified through implementation planning and project proposals developed by July 2012. Ongoing reporting to the NGCCSIS Implementation Committee on development of projects by partner agencies
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Performance indicators and timing:	Key projects identified through implementation planning and project proposals developed by July 2012. Ongoing reporting to the NGCCSIS Implementation Committee on development of projects by partner agencies						
<p>7.4 Consider requirements for ongoing training and mentoring for volunteer board and committee members, including emergency services volunteers.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>DoCs</td> </tr> <tr> <td>Contributing partners:</td> <td>Qld Health, DET, JAG, DCS, GCCC, FaHCSIA, other funding agencies</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Assessment of training and mentoring requirements with recommendations through implementation planning by July 2012.</td> </tr> </table>	Lead agency:	DoCs	Contributing partners:	Qld Health, DET, JAG, DCS, GCCC, FaHCSIA, other funding agencies	Performance indicators and timing:	Assessment of training and mentoring requirements with recommendations through implementation planning by July 2012.
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Contributing partners:	Qld Health, DET, JAG, DCS, GCCC, FaHCSIA, other funding agencies						
Performance indicators and timing:	Assessment of training and mentoring requirements with recommendations through implementation planning by July 2012.						

Notes

Detailed considerations to be addressed in planning for investment in health and human services:

- Ensure planning is evidence-based, taking account of:
 - analysis of local information (needs and opportunities)
 - population growth and demographic analysis
 - current and planned supply of health and human services
 - risk and protective factors
 - research on good practice service delivery
 - the sequence of development for residential areas, commercial and industry areas, activity centres, social infrastructure networks and the transit network.

- Continue to map and analyse the service system to inform and support development of partnerships for delivery.
- Ensure provision of appropriate space/facilities in appropriate locations for services that are difficult to locate/site, such as drug and alcohol rehabilitation services, including in the northern growth corridor.
- Where appropriate, ensure planning for investment in human services in Northern Gold Coast is informed by:
 - the Department of Communities framework for investment in community support services in greenfield development
 - the Northern Growth Corridor Disability Planning Project.
- Ensure changing demand for disability services is considered in service development including monitoring unmet need for disability services through the Disability Services client management system.
- Analyse existing data sets such as the Australian Early Development Index.
- Monitor the capacity of services and programs for children, young people and their families to meet demand in Northern Gold Coast as the population grows, including:
 - universal family support such as parenting education and building healthy relationships
 - preventing children, young people and their families entering the child protection system
 - supporting families and children in the child protection system
 - exploring feasibility of developing dual purpose supported accommodation facilities for young people (to service child safety or youth justice clients).

The Department of Communities is monitoring child safety notifications in Northern Gold Coast to inform consideration of requirements for an additional Child Safety Service Centre.

- Consider realignment of Home and Community Care service boundaries in consultation with service providers to maximise capacity to respond to increasing client demand in the northern growth corridor.
- Review planning and provision of services and support for seniors as the population grows, with specific attention to changes in the demographic profile and emerging opportunities and needs in suburbs and centres across Northern Gold Coast.
- Ensure relevant local data and analysis is provided to the Commonwealth Department of Health and Ageing to inform allocation of residential aged care places and community aged care packages.
- Continue collaboration between government and non-government agencies to develop and progress initiatives that support the aims of the COAG National Partnership Agreement on Homelessness and the Queensland Homelessness Implementation Plan. Success of local action on homelessness could be supported by considering requirements for:
 - a worker to support and progress collaborative initiatives developed through the Gold Coast Homelessness Network
 - delivery of the Rent Connect program to support people in Northern Gold Coast to secure a tenancy.
- Integrate, as far as possible, the recommendations and findings of the report *A Healthier Future for all Australians* by the National Health and Hospitals Reform Commission that may inform or impact on planning and delivery of health and human services for Northern Gold Coast:
 - tackling major access and equity issues that are currently affecting health outcomes for people, including Aboriginal and Torres Strait Islander people, culturally and linguistically diverse people and people with serious mental illness
 - embedding prevention and early intervention
 - focusing on a healthy start to life and encouraging good mental health in young people
 - bringing together and integrating multi-disciplinary primary health care services
 - establishing comprehensive primary health care centres and services
 - establishing primary health care organisations to support better service coordination and population health planning—evolving from or replacing the current systems of divisions of general practice²¹
 - building health literacy and fostering community participation.

²¹ General Practice Gold Coast (formerly GC Division of General Practice) currently has a strong role in development of primary health..

- Ongoing discussions between agencies, including Gold Coast City Council, Queensland Government agencies and the Commonwealth Government, are progressing to develop responses to the emerging needs of Pacific Islander communities in Northern Gold Coast, including supporting young people to adjust to life in Australia.
- Consider opportunities for joint planning to coordinate across agencies that plan, fund and deliver community transport services, with particular focus on the northern growth corridor.
- Review planning and delivery of community transport services as the public transit network develops in Northern Gold Coast over the life of the strategy.

Activities relating to major government health services and facilities in Northern Gold Coast include:

- Gold Coast University Hospital to be commissioned 2013
- planning for the Southport Community Health Services precinct, with service anticipated around 2013–14
- longer term planning for health infrastructure in Coomera Town Centre for around 2020–21, subject to population growth and demand.

8. Housing

Objectives	Intent
<p>Provide affordable and social housing in strategic, well-serviced and accessible locations (SEQ Regional Plan 8.5).</p>	<p>Increase the supply of social housing and affordable housing for the growing population in Northern Gold Coast through a range of mechanisms including, but not limited to:</p> <ul style="list-style-type: none"> • the National Rental Affordability Scheme and the Nation Building and Jobs Plan • Queensland’s social housing program • planning and management of residential development, including incentives and planning provisions to encourage community and private sector investment in affordable housing in well-serviced and accessible locations. <p>See also reference to Queensland Housing Affordability Strategy in section 4–Urban and regional planning.</p> <p>Consider activities under the Queensland Housing Affordability Strategy in Northern Gold Coast to support increased supply of affordable housing.</p> <p>Ensure that social housing and affordable housing is provided as residential development occurs, in sequence with other social infrastructure (services, programs and facilities) and public transit networks and in proximity to employment–focused in and around nodes along public transit corridors and activity centres including the key centres of Southport, Nerang, Coomera, Upper Coomera, Helensvale, Pimpama and Ormeau.</p> <p>Promote measures to reduce life cycle and maintenance costs in affordable housing through efficient design and construction including subtropical design principles (SEQ Regional Plan 8.3.3) and reducing fossil fuel based energy use, water use, resource consumption and pollution. See also Queensland Government sustainable housing laws www.dip.qld.gov.au/sustainable-housing/index.php; smart housing information www.build.qld.gov.au/smart_housing/index.asp; and <i>Subtropical Design in South East Queensland – A handbook for planners, developers and decision makers</i> www.subtropicaldesign.org.au</p> <p>Coordinate initiatives for the provision of affordable housing and social housing with planning and delivery of programs and services to:</p> <ul style="list-style-type: none"> • prevent homelessness • support people to secure and maintain tenancies and accommodation. <p>Design social housing and affordable housing to meet the changing and diverse needs of the growing Northern Gold Coast population.</p> <p>See also section 4–Urban and regional planning.</p>

Actions

<p>8.1 Continue to monitor housing market, land availability and demographic trends including location and demand to inform planning, regulation and delivery of affordable and social housing options (SEQ Regional Plan 8.1.5; 8.5.6; 8.10.8).</p>	Lead agency:	OESR
	Contributing partners:	GCCC, FaHCSIA, DoCs
	Performance indicators and timing:	Ongoing. Identify key reporting dates through implementation planning December 2011

8.2 Explore opportunities to increase the supply of affordable housing stock in developments in and around activity centres and nodes along public transit corridors – informed by activities under action 8.1 (above).

Lead agency:	GCCC
Contributing partners:	DOC, DLGP, FaHCSIA
Performance indicators and timing:	Findings reported to Queensland Government and council through the NGCCSIS Implementation Committee March 2012

Notes

Ensure design of affordable housing is informed by post-occupancy evaluation, consideration of the future population profile and changing urban form and density.

Expansion of the transit network in the northern growth corridor and provision of social infrastructure (services, programs and facilities) for the current and future population is essential to support provision of social housing and affordable housing options in appropriate, well-served locations. Expansion of social housing and affordable housing options in the northern growth corridor is currently constrained by limited access to transport and social infrastructure.

Gold Coast City Council has undertaken a housing needs assessment and policy review to inform preparation review of the Gold Coast Planning Scheme and other policy as per the Queensland State Planning Policy 1/07 Guideline for Housing and Residential Development.

Affordable housing should be provided in well-served locations. This is defined in the Queensland State Planning Policy 1/07 guideline as:

‘... locations with convenient access to facilities and services such as: centres, public transport, education facilities, hospitals and health centres, work places, community services and leisure opportunities, including those in emerging communities where these are scheduled for delivery’ (page 22).

Further, consideration of convenient access for housing should address walkability, including issues of safety, amenity and walking distance to public transport. The SPP 1/07 Guideline also notes that ‘national and international practice has identified well-served locations as being within a 5–10 minute walk from a public transport stop and/or group of services, which translates to a distance of between 400 and 800 metres’, depending on the level of existing or planned public transport and level of services in that centre (page 18). The SEQ Regional Plan (8.9.7) also seeks to maximise pedestrian amenity, connectivity and safety for all new development within walking distance of transit nodes and regional activity centres. A strong pedestrian focus in and around activity centres and nodes along public transit corridors is critical to successfully deliver affordable housing in Northern Gold Coast.

9. Community building and social connections

Objectives	Intent
<p>Promote social connections among residents and groups to build strong and healthy communities.</p> <p>Maximise and remove barriers to civic participation.</p>	<p>Grow local community building initiatives and programs throughout Northern Gold Coast including:</p> <ul style="list-style-type: none"> focus on areas undergoing significant change—responding to particular challenges of broad hectare development areas, transit oriented communities and development in existing urban areas (or infill development). responding to emerging groups in the population across the study area, such as children, young people, older people, culturally and linguistically diverse communities including emerging migrant groups where there are particular opportunities and needs relating to community building. <p>Coordinate social connection initiatives across all levels of government and the community and private sectors. Link initiatives and opportunities for collaborative approaches to community strengthening as they emerge, including initiatives funded by developers.</p>

Actions

9.1 Finalise and evaluate council's three-year community development pilot—building community capacity and social connections in Northern Gold Coast.	Lead agency:	GCCC
	Contributing partners:	DoCs, Qld Health, FaHCSIA
	Performance indicators and timing:	Report to NGCCSIS Implementation Committee on progress of the pilot by June 2012
9.2 Work collaboratively across government to promote Gold Coast City's current and future cultural development programs to the growing population in Northern Gold Coast, including: <ul style="list-style-type: none"> A-Venue Youth Music Initiative Regional Arts Development Fund Creative Juices Professional Development Program Gold Coast Indigenous Art and Design Award What's Hot cultural development e-newsletter. 	Lead agency:	GCCC
	Contributing partners:	Arts Queensland, DoCs, FaHCSIA
	Performance indicators and timing:	Address promotion requirements in GCCC's cultural development work program and implementation planning by December 2011

Notes

The importance of community building and social connection to developing strong communities is supported by the SEQ Regional Plan 6.4—Develop and support strong, functional and connected communities through the process of growth and change in SEQ.

A broad range of existing services and programs can and do contribute to building social connections (for example, English classes for migrants, physical activities, cultural activities, community gardens). Promoting the value of community engagement and building social connections through a range of activities, and linking these activities with other community building initiatives, could contribute to building social connections in Northern Gold Coast.

Council's community development program pilot aims to link individuals and groups to services, facilities and information and to respond to emerging community needs and issues.

Activation programming in council's community facilities supports and builds social connection in Northern Gold Coast.

Cultural development initiatives for residents across Gold Coast City

- The A-Venue Youth Music Initiative is a program for young people, aged 15 to 30, to gain direct industry experience in contemporary music fields through performance, work experience and business development workshops.
- The Regional Arts Development Fund is a partnership program between Arts Queensland and GCCC that provides one-off, short-term, project-based financial assistance to support professional development of artists and cultural workers, and community cultural development activities.
- The Creative Juices Professional Development Program is a program of workshops, forums, networking and information sessions to connect people in the arts, creative and cultural sector and assist with professional and industry development.
- The Gold Coast Indigenous Art and Design Award is held every two years. The award aims to acknowledge and celebrate the Gold Coast's Indigenous heritage by offering emerging and established local Indigenous artists an opportunity to promote their work to the wider community.
- What's Hot cultural development e-newsletter is circulated every two weeks and provides information on events, opportunities, announcements, funding programs and web links of interest to the local arts, cultural and creative community.

Council's Corporate Plan 2009–2014 articulates the following in relation to cultural development:

- continue to implement a cultural infrastructure network that keeps pace with community growth and expectations
- localised cultural hubs and specialised cultural infrastructure spread across the city.

10. Service access

Objectives	Intent
<p>Build relationships across and between services and sectors and communities to:</p> <ul style="list-style-type: none"> improve information about human service and community support options facilitate access to services, support and activities for people in Northern Gold Coast. 	<p>Further develop and grow strategic partnerships to support access to services needed by the community.</p> <p>Make comprehensive, up-to-date information available about service and support options that are easy for community members and service providers to navigate—presenting a holistic and broad range of support options and community activities.</p> <p>Encourage community members to seek information, services and support for healthy lifestyles and to participate in their communities—taking an active role in addressing their individual and family wellbeing.</p>

Actions	
<p>10.1 Seek out new and emerging services and workers and support them to link with other services and groups to develop a comprehensive understanding of the service system and coordinate development and delivery of their services, particularly in the northern growth corridor.</p>	<p><i>Lead agency:</i> DoCs</p>
	<p><i>Contributing partners:</i> Qld Health, GCCC, Centrelink/DHS</p>
	<p><i>Performance indicators and timing:</i> Ongoing—list specific actions in implementation planning July 2012.</p>

Notes
<p>Link with Smart Service Queensland.</p> <p>The report <i>A Healthier Future for all Australians</i> by the National Health and Hospitals Reform Commission recommends the introduction of a person-controlled electronic health record for each Australian—giving people better access to their own health information, promoting consumer participation, self-management and informed decision making.</p>

11. Economic development

Objectives	Intent
<p>Encourage business to invest in Northern Gold Coast by demonstrating good planning for coordinated social infrastructure delivery.</p> <p>Maintain and develop a strong and skilled workforce to deliver health and human services and community support in Northern Gold Coast.</p>	<p>Promote the role of social infrastructure in diversifying the economy—assisting to minimise the city’s reliance on industries that are vulnerable to negative effects of economic downturn.</p> <p>Leverage opportunities for social infrastructure and human service industries, including through the Gold Coast University Hospital and Gold Coast Health and Knowledge Precinct²², and development of Coomera Town Centre.</p> <p>Create opportunities to link or partner with the private sector in delivering social infrastructure.</p> <p>Assist to match the region’s skills flow with industry needs—matching local vocational and tertiary training opportunities with increasing health and community services industry demand.</p> <p>Promote health and community services as career options.</p>

Actions

11.1 Investigate opportunities and requirements to coordinate activities across workforce development initiatives and projects for Northern Gold Coast to support matching skills flow with health and community services industry demand.	Lead agency:	DET
	Contributing partners:	GCCC, DEEDI, DoCs, Qld Health, DCS, DOHA, education providers (including registered training organisations)
	Performance indicators and timing:	Coordination requirements identified in implementation planning December 2011
11.2 Provide information about government plans (the strategy, implementation reports and associated information) for social infrastructure to the private sector and promote opportunities to invest in social infrastructure delivery.	Lead agency:	GCCC
	Contributing partners:	DEEDI, DLGP, DoCs
	Performance indicators and timing:	Distribution of the NGCCSIS when publicly available and associated material 2011

Notes

In addressing social infrastructure and health and human services workforce issues for Northern Gold Coast:

- consider the recommendations of report *A Healthier Future for all Australians* by the National Health and Hospitals Reform Commission which addresses workforce development issues, and the COAG National Partnership Agreements that address workforce capacity issues, including the National Partnership Agreements on Hospital and Health Workforce Reform, Disability, Education, Improving Teacher Quality, Skills and Workforce Development, Early Childhood Education and Indigenous Economic Development
- facilitate dialogue between health and human services industry leaders and educational institutions—inform curriculum development including industry placements where appropriate
- link with local education, training and workforce planning and development initiatives, including partnerships between Gold Coast City Council, local universities and TAFE, aimed increasing higher education levels in the city
- facilitate shared training opportunities among organisations achieving broader professional development across sectors, providing cost savings incentives and strengthening service delivery by building relationships between practitioners in partner agencies
- ensure that analysis of economic issues, constraints and opportunities informs ongoing development and delivery of local employment support programs in Northern Gold Coast

²² This precinct is identified as a potential smart community. The smart communities concept is about connecting technology and society by placing residential and commercial facilities near Queensland’s universities, research institutes and hospitals <http://www.science.qld.gov.au/dsdweb/v4/apps/web/content.cfm?id=11004>

-
- consider professional development requirements and opportunities for the workforce, including opportunities to share and learn about new and emerging practice and to drive improvement in service quality.

In May 2011, Council approved the Investment Attraction Program as an ongoing program of the Economic Development Branch. The program may include activities to encourage investment in social infrastructure delivery.

Consider investigating or promoting micro-finance and community economic development initiatives to support development of new social enterprises in Northern Gold Coast.

12. Recreation

Objectives	Intent
<p>Enhance community wellbeing by encouraging physical activity and improving access to recreation opportunities.</p> <p>Continue to grow the network of recreation spaces (land and water) and associated built facilities for the growing population in Northern Gold Coast.</p>	<p>Improve opportunities for physical activity in Northern Gold Coast in support of the Toward Q2 healthy target to reduce Queensland's obesity levels by one-third.</p> <p>Promote further development of active commuting options in Northern Gold Coast (SEQ Regional Plan 8.9.4; 8.9.6; 12.1.3; 12.1.4; 12.2.2; 12.2.7).</p> <p>Connect public recreation opportunities, including through recreation trails and active transport corridors.</p> <p>Continue planning and developing physical activity programs for the growing population in Northern Gold Coast, including the Active and Healthy GC program and the Active After Schools Community program (see notes on the next page).</p> <p>Maximise opportunities for outdoor recreation to support the public recreation component of the Toward Q2 green target of protecting 50 per cent more land for nature conservation and public recreation—supporting outdoor recreation activities and enhancing how the community values regional landscape areas and natural assets.</p> <p>Ensure that outdoor recreation opportunities in Northern Gold Coast are comprehensive and representative (sampling all local landscape features) and adequate—providing for activities for all demographic and age groups.</p> <p>Negotiate agreement on requirements and sequencing for regional and district capital projects for recreation facilities and spaces across the three levels of government, including consideration of allocating resources to high growth and disadvantaged areas.</p> <p>Ensure that facilities developed for specific events leave a positive legacy by contributing to the planned social infrastructure network for Northern Gold Coast.</p> <p>Build the capacity of state and regional sport and outdoor recreation organisations to develop their capacity to provide for the growing population in Northern Gold Coast while supporting the Toward Q2 green target to increase volunteers by 50 per cent.</p> <p>Expand recreation opportunities for people with limited access to recreation, including people on low incomes and people with disabilities.</p>

Actions

12.1 Develop a whole-of-government public recreation strategy for the Gold Coast northern growth corridor (addressing land, facilities and recreation programs) incorporating Gold Coast City Council's Priority Infrastructure Plan and the Physical Activity Plan, as well as state sporting organisation plans and future state and federal government facility plans, including school recreation facilities and sports fields.	Lead agency:	DoCs
	Contributing partners:	GCCC, DET, DLGP, DERM, relevant Commonwealth Government agencies, GC Physical Activity Alliance
	Performance indicators and timing:	Commence development of strategy in July 2012
12.2 Work with partners to consider approaches to expand access to outdoor recreation opportunities (including low cost options) in Northern Gold Coast in	Lead agency:	DoCs
	Contributing partners:	GCCC, DERM, DLGP

alignment with landscape values (SEQ Regional Plan 3.1) and environmental values.	Performance indicators and timing:	Establish a time-limited outdoor recreation reference group in 2012 to guide the development of a coordinated approach to expanding opportunities for outdoor recreation in northern Gold Coast, linked to the <i>South East Queensland Outdoor Recreation Strategy 2010</i> and the <i>South East Queensland Regional Plan 2009–2031</i> greenspace network plan.
12.3 Support improved assistance being provided to growing and emerging sport organisations in consultation with state sporting organisations, GCCC and relevant state government agencies.	Lead agency:	DoCs
	Contributing partners:	GCCC, DOHA
	Performance indicators and timing:	Programs reviewed and options considered by July 2012
12.4 Develop a strategy to improve access to sport and recreation opportunities for people in areas of disadvantage, young people at risk, people with a disability and people from culturally and linguistically diverse backgrounds.	Lead agency:	DoCs
	Contributing partners:	GCCC, DOHA
	Performance indicators and timing:	Commence development of strategy in July 2012.

Notes

Gold Coast City Council has developed a physical activity plan in conjunction with the Gold Coast Physical Activity Alliance, which was endorsed by the Queensland Government Q2 Partners Program.

In October 2010, the Queensland Government released the *South East Queensland Outdoor Recreation Strategy* to provide more places for outdoor recreation and to manage activities in these for safety, sustainability and compliance with relevant laws.

When expanding outdoor recreation opportunities, explore options for improving access to water activities and trails such as activating Coombabah Lakelands Conservation Area and increasing access to the Southern Moreton Bay Marine Park area for appropriate activities that align with landscape values (SEQ Regional Plan 3.1). Options need to be ecologically sustainable and support environmental values.

Gold Coast City Council is currently investigating a number of sites for noisy sports in the northern growth corridor, and has development approval for one site at Stapylton to develop a motocross club facility with council and Queensland Government funds. (Refer to the *North East Gold Coast Land Use, Economic and Infrastructure Strategy, 2009*)

In the whole-of-government recreation strategy for the Gold Coast northern growth corridor, include consideration of:

- requirements and sequencing for regional and district capital projects
- physical activity and public recreation programs
- exploring multi-year funding agreements between state, federal and Local Government to provide greater certainty in future projects and to allow for greater investment leveraging by developers
- opportunities for collaboration between all levels of government identified within the draft Gold Coast City Council Indoor Recreation Strategy
- capacity and demand for provision of Police–Citizens Youth Club services and facilities in the northern growth corridor over the life of the strategy.

Key recreation facility projects planned in Northern Gold Coast include:

- Coomera Town Centre regional aquatic centre
- Upper Coomera district community hub aquatic facility.

13. Education and early childhood

‘... ensuring all young people have the best possible start in life is vital to the wellbeing of families, communities and the nation as a whole. High quality schooling supported by strong community engagement is central to Australia’s future prosperity and social cohesion (COAG National Education Agreement, preliminaries).’

Objectives	Intent						
Ensure families with children aged 0–12 years have universal access to quality early childhood education and care and family support services that contribute to improved lifelong outcomes.	Ensure that changing early childhood education and care needs in the Northern Gold Coast area are identified and proactively addressed in accordance with COAG early childhood education reforms and Toward Q2 smart initiatives, including delivery of kindergarten programs and integrated early childhood services where a need is identified.						
Continue to develop and deliver quality education options for the growing population across Northern Gold Coast.	<p>Seek opportunities to support existing and new schools in working with their local community (COAG National Education Agreement, page 7) to link with human services, community support and local activities.</p> <p>Work with children and young people in school to build their aspirations for tertiary and vocational education.</p> <p>Continue to develop holistic education and support options for children and young people who are disengaged or at risk of disengaging from school.</p> <p>Monitor demand and inform expanding tertiary and vocational education options for the growing population across Northern Gold Coast, and to meet the growing need for new skills in the diversifying Gold Coast economy.</p>						
Actions							
<p>13.1 Assess community level Australian Early Development Index (AEDI) data to identify current child development trends.</p> <p>Monitor current population and population forecasts, AEDI and other data for the target age group 0–12 years. Work in partnership with other government agencies, the community and private sectors to facilitate coordinated early childhood education and care and child and family support services to the target groups.</p>	<table border="1"> <tr> <td data-bbox="831 1205 963 1234">Lead agency:</td> <td data-bbox="1054 1205 1353 1249">DET (Office of Early Childhood Education and Care)</td> </tr> <tr> <td data-bbox="831 1285 948 1330">Contributing partners:</td> <td data-bbox="1054 1285 1299 1308">DoCs, Qld Health, GCCC</td> </tr> <tr> <td data-bbox="831 1368 970 1435">Performance indicators and timing:</td> <td data-bbox="1054 1368 1369 1464">Provide Regional updates to NGCCSIS Implementation Committee December 2011 and annually</td> </tr> </table>	Lead agency:	DET (Office of Early Childhood Education and Care)	Contributing partners:	DoCs, Qld Health, GCCC	Performance indicators and timing:	Provide Regional updates to NGCCSIS Implementation Committee December 2011 and annually
Lead agency:	DET (Office of Early Childhood Education and Care)						
Contributing partners:	DoCs, Qld Health, GCCC						
Performance indicators and timing:	Provide Regional updates to NGCCSIS Implementation Committee December 2011 and annually						
<p>13.2 Facilitate dialogue across schools, early childhood facilities and relevant support services to promote successful approaches to linking schools and community support services.</p>	<table border="1"> <tr> <td data-bbox="831 1541 963 1570">Lead agency:</td> <td data-bbox="1054 1541 1098 1563">DET</td> </tr> <tr> <td data-bbox="831 1581 948 1626">Contributing partners:</td> <td data-bbox="1054 1581 1362 1626">DoCs, GCCC, Qld Health, Early Years Centres.</td> </tr> <tr> <td data-bbox="831 1648 970 1715">Performance indicators and timing:</td> <td data-bbox="1054 1648 1406 1744">Report to NGCCSIS Implementation Committee on identified opportunities requiring cross-agency action December 2011</td> </tr> </table>	Lead agency:	DET	Contributing partners:	DoCs, GCCC, Qld Health, Early Years Centres.	Performance indicators and timing:	Report to NGCCSIS Implementation Committee on identified opportunities requiring cross-agency action December 2011
Lead agency:	DET						
Contributing partners:	DoCs, GCCC, Qld Health, Early Years Centres.						
Performance indicators and timing:	Report to NGCCSIS Implementation Committee on identified opportunities requiring cross-agency action December 2011						
<p>13.3 Monitor demand for alternative education programs in the northern growth corridor as the population grows to inform possible development of alternative education services for young people.</p>	<table border="1"> <tr> <td data-bbox="831 1753 963 1783">Lead agency:</td> <td data-bbox="1054 1753 1098 1776">DET</td> </tr> <tr> <td data-bbox="831 1794 948 1839">Contributing partners:</td> <td data-bbox="1054 1794 1107 1816">DoCs</td> </tr> <tr> <td data-bbox="831 1861 970 1928">Performance indicators and timing:</td> <td data-bbox="1054 1861 1358 1906">Inform implementation planning December 2011 and ongoing</td> </tr> </table>	Lead agency:	DET	Contributing partners:	DoCs	Performance indicators and timing:	Inform implementation planning December 2011 and ongoing
Lead agency:	DET						
Contributing partners:	DoCs						
Performance indicators and timing:	Inform implementation planning December 2011 and ongoing						
<p>Conduct longitudinal evaluation of early intervention alternative education programs.</p>							

Notes

There are further primary and secondary schools and early childhood facilities planned to comprehensively service the remaining growth areas of Northern Gold Coast.

Consider how to encourage parents and students to get involved in raising awareness of local issues and bringing opportunities to school principals regarding community activities.

A range of criteria are addressed in considering and planning locations for education and care services and facilities, including access for residents. For example, access may be supported by:

- locating in residential areas—encouraging walking to school or an early childhood centre
- co-locating an early childhood centre with a school or other community facilities
- locating facilities appropriately to maximise benefits for commuting parents.

Opportunities to progress or explore in Northern Gold Coast regarding tertiary and vocational education include:

- development of the Coomera TAFE campus
- partnership between the public, community and private sectors in developing a business case for the Gold Coast Institute of TAFE Southport campus
- vocational and technical education and training in the Yatala Enterprise Area, including monitoring demand
- the major Griffith University campus at Southport
- encouraging the universities' presence in the future Gold Coast Health and Knowledge Precinct
- access to university alongside (or co-located with) other social infrastructure development in the Coomera Town Centre.

14. Justice

Objectives	Intent
<p>Implement early intervention and prevention mechanisms to minimise crime.</p> <p>Provide opportunities for holistic support for people who come into contact with the justice system.</p> <p>Provide police and justice services to respond to the needs of the growing population.</p>	<p>Ensure a range of mechanisms are in place to reduce likelihood of crime including:</p> <ul style="list-style-type: none"> • support the establishment of neighbourhood watch programs throughout the study areas, particularly targeting areas that undergo rapid development or redevelopment • locate police facilities and human resources across the study area to effectively respond to the community • prioritise consideration of services which facilitate and support young people who are at risk of involvement in the youth justice system and their families to address risk factors early for the large and growing cohort of young people in the northern growth corridor. <p>Facilitate co-location of justice-related services so that clients of the justice system are either able to access services they need within or closely located to justice facilities or be effectively referred to services.</p> <p>Ensure that probation and parole services are located to best meet demand.</p>

Actions

14.1 Investigate opportunities for provision of community justice and support services.	Lead agency:	JAG
	Contributing partners:	DoCs, QPS, DCS, GCCC, DET
	Performance indicators and timing:	Options paper prepared mid-2012 to inform implementation planning
14.2 Monitor demand for policing services in the northern growth corridor to inform consideration of the need for, and potential locations of, police facilities and officers across the study area.	Lead agency:	QPS
	Contributing partners:	
	Performance indicators and timing:	Inform NGC strategy implementation planning November 2011 and ongoing

Notes

Monitor demographic and social trends in Northern Gold Coast to inform consideration of the need for the development and implementation of a cross-agency program where a larger range of youth, community and ethnic related issues can be addressed in terms of crime, anti-social behaviour and at risk behaviours.

Monitor client demand for probation and parole services to inform delivery requirements and potential office relocation.

In investigations regarding establishing a Community Justice Centre in Coomera Town Centre, include consideration of:

- court facilities
- associated justice services including criminal and civil mediation, Queensland Civil and Administrative Tribunal, child conferencing
- ancillary support services including child safety, youth justice services, domestic violence services, probation and parole services, drug and alcohol related services, mental health liaison services.

15. Emergency services and facilities

Objectives	Intent
Maintain service delivery standards at acceptable levels for a growing population.	<p>Within the context of the SEQ Regional Plan, maintain, expand, upgrade and build emergency services facilities in accordance with the framework set out in SEQ Regional Plan Implementation Guideline No 5—Social Infrastructure Planning.</p> <p>Consider opportunities and options for existing and planned facilities and community spaces to support evacuation and recovery during disaster events, including the potential of community buildings being used as public cyclone shelters.</p> <p>Support and continue to build the capacity of the volunteer workforce to deliver emergency services and support for the growing population in Northern Gold Coast—contributing to the Toward Q2 fair target to increase volunteering.</p> <p>Build the resilience and capacity of communities in Northern Gold Coast to prepare for and deal with disaster events through community education and information.</p>

Actions

<p>15.1</p> <p>Queensland Ambulance Service: During the 2011-12 financial year, the Queensland Ambulance Service will commence construction of the new Coomera Ambulance Station.</p> <p>The Queensland Ambulance Service will be investigating options for :</p> <ul style="list-style-type: none"> • Replacement of the South Eastern Communications Centre • Southport Station redevelopment • Strategic land acquisitions as required. <p>Queensland Fire and Rescue Service:</p> <ul style="list-style-type: none"> • During the 2010-11 financial year a strategic land acquisition was completed for a future fire and rescue station and other regional support facilities at Pimpama. 	<table border="1"> <tr> <td>Lead agency:</td> <td>DCS</td> </tr> <tr> <td>Contributing partners:</td> <td>DoCs</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>As per Queensland State Budget</td> </tr> </table> <p>Investigation of options during 2011. Implementation of the identified options will be subject to state government funding approval process.</p> <p>Construction of the facilities is subject to state government funding approval process</p>	Lead agency:	DCS	Contributing partners:	DoCs	Performance indicators and timing:	As per Queensland State Budget
Lead agency:	DCS						
Contributing partners:	DoCs						
Performance indicators and timing:	As per Queensland State Budget						
<p>15.2 Ensure council is provided an opportunity to comment on all community venue/facility developments with the view to investigating the potential for these facilities to be used for public cyclone shelter, evacuation and recovery centre purposes, in the context of disaster management planning.</p>	<table border="1"> <tr> <td>Lead agency:</td> <td>Local Disaster Management Group (chaired by GCCC)</td> </tr> <tr> <td>Contributing partners:</td> <td>GCCC, DCS, DoCs, DET</td> </tr> <tr> <td>Performance indicators and timing:</td> <td>Requirements in place by April 2012 for council to comment on plans for relevant Gold Coast City Council and Queensland Government facilities</td> </tr> </table>	Lead agency:	Local Disaster Management Group (chaired by GCCC)	Contributing partners:	GCCC, DCS, DoCs, DET	Performance indicators and timing:	Requirements in place by April 2012 for council to comment on plans for relevant Gold Coast City Council and Queensland Government facilities
Lead agency:	Local Disaster Management Group (chaired by GCCC)						
Contributing partners:	GCCC, DCS, DoCs, DET						
Performance indicators and timing:	Requirements in place by April 2012 for council to comment on plans for relevant Gold Coast City Council and Queensland Government facilities						

Notes

Monitor the supply and capacity of emergency service volunteers to inform consideration of requirements for recruiting, support, training, resources, etc.

Continue to develop and deliver community education and information for the Northern Gold Coast area to enhance community preparation and awareness and reduce adverse impacts of disaster events, in conjunction with disaster management planning and preparation.

Existing facilities are continuously monitored for their ability to meet service delivery needs and operational requirements of the Queensland Fire and Rescue Service and Queensland Ambulance Service.

The *SEQ Regional Plan 2005 – 2026 Implementation Guideline No.5 – Social Infrastructure Planning* (pp 84;94) addresses planning and decision-making processes, comparative rates of provision, design criteria and other considerations for emergency services facilities. Note that the information thus provided is indicative only and should not lead to the expectation that comparative rates of provision will be attained. Note also that Implementation Guideline No. 5 is currently under review by the Department of Local Government and Planning, and any reference to it can also be taken as a reference to its possible replacement. The provision of emergency services facilities will be based on response capabilities to the Northern Gold Coast area from the integrated regional network of facilities within and outside this area.

Co-location of emergency services facilities will be considered where it improves service delivery and contributes to effective land use and other efficiencies.

To support recognition of emergency services facilities as essential social infrastructure, and inclusion of emergency services considerations in regional and local planning, ensure that:

- whole-of-government planning and relevant mapping relating to social infrastructure considers emergency services facilities
- Department of Community Safety Regional Planning and Coordination Teams are consulted during infrastructure planning and construction
- street, locality and community names conform with relevant conventions and signage is clear and consistent.

Volunteers delivering emergency services include those working for the State Emergency Services and the Rural Fire Services, as well as first aid services and non-government welfare services.

16. References

- ABS 2006, Census of Population and Housing, Australian Bureau of Statistics, Canberra.
- ABS 2008, Regional Population Growth 2006 Estimated Resident Population – cat. No. 3218.0, Australian Bureau of Statistics, Canberra.
- Australian Human Rights Commission 1997, Advisory Notes on Access to Premises, www.hreoc.gov.au/disability_rights/standards/Access_to_premises/premises_advisory.html
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17. Appendix 1—Social infrastructure types in scope

Social infrastructure planning themes and lead agencies	Social infrastructure types
<p>Health services and facilities—including prevention and early intervention programs and services, led by Queensland Health</p>	<p>Hospital; community health precinct; community health centre; home and community care (including community nursing); child health service (including adolescent health); mental health service; drug and alcohol service; family planning; pregnancy and childbirth; sexual health; rehabilitation; general practitioners; public immunisation; dental services.</p>
<p>Community support services and programs—individual, family and community support and associated facilities (including prevention and early intervention programs and services), led by the Queensland Department of Communities</p>	<p>Advocacy services; carers services and support (including young carers); child safety services (including alternative care); disability support services; emergency relief/support services; employment support; financial advice and counselling; support services for Indigenous people; individual and family counselling and support services (including support and self-help groups, parenting education, life skills, e.g. budgeting, nutrition, personal health awareness); information and referral services; legal advice and citizens advice; multicultural/culturally and linguistically diverse (CALD) support services (including language support services, migrant/refugee support services); seniors support services; specialist counselling and related support (including grief and loss, domestic violence and sexual abuse/assault support services, mediation); support services for young people; transport (including community-based and special needs); volunteering.</p>
<p>Community building—community development and cultural development, led by Gold Coast City Council</p>	<p>Community building and strengthening programs (including community development programs and resourcing); cultural development groups and programs.</p>
<p>Supported accommodation, care and respite—led by Queensland Department of Communities (Disability Services)</p>	<p>Residential disability services and facilities; disability respite services and facilities; HACC centre-based day care.</p>
<p>Residential and community aged care—led by Australian Government Department of Health and Ageing</p>	<p>Residential and community aged care services and facilities.</p>

<p>Education and early childhood services and facilities—including child care, led by the Queensland Department of Education and Training</p>	<p>High school; primary school; alternative education; training services; TAFE campus; university campus; community education; long day care; occasional day care; after school care; vacation care; family day care; kindergartens; early learning and care centres; integrated child and family services; early years centres; mobile early childhood education and care services.</p>
<p>Housing—social (public and community) housing, affordable housing and homelessness support, led by Queensland Department of Communities (Housing and Homelessness Services)</p>	<p>Public housing; community housing; affordable housing; housing and homelessness services (including advice and referral, emergency housing, transitional housing and supported long-term housing).</p>
<p>Community spaces and facilities—community centres, multi-tenant human service delivery and cultural facilities (including libraries), led by Gold Coast City Council with support from Queensland Department of Communities</p>	<p>Facilities for young people; facilities for seniors; regional community centre; district community centre; community meeting room/hall; regional human services hub; district community hub; community house; regional cultural facility; art gallery; cultural/arts activities and groups; branch library.</p>
<p>Emergency services and facilities—led by Queensland Department of Community Safety</p>	<p>Fire and rescue; ambulance; SES; RFS; welfare response agencies.</p>
<p>Justice services and facilities—including police, led by the Queensland Department of Justice and Attorney-General</p>	<p>Police; justice services; corrective services.</p>
<p>Recreation—regional and district facilities; physical activity programs and promotion, led by the Queensland Department Communities (Sport and Recreation)</p>	<p>Recreation (including regional and district facilities and spaces); physical activity programs and promotion; include consideration of government school recreation facilities (particularly sporting fields).</p>
<p>Regional planning and economic development—led by Gold Coast City Council</p>	<p>Economic development initiatives required to support successful delivery of social infrastructure; identify industry specific social infrastructure to value add to industry and Pacific Innovation Corridor initiatives; confirm the roles and functions of activity centres, precincts and corridors in the project area; links with transit network planning.</p>